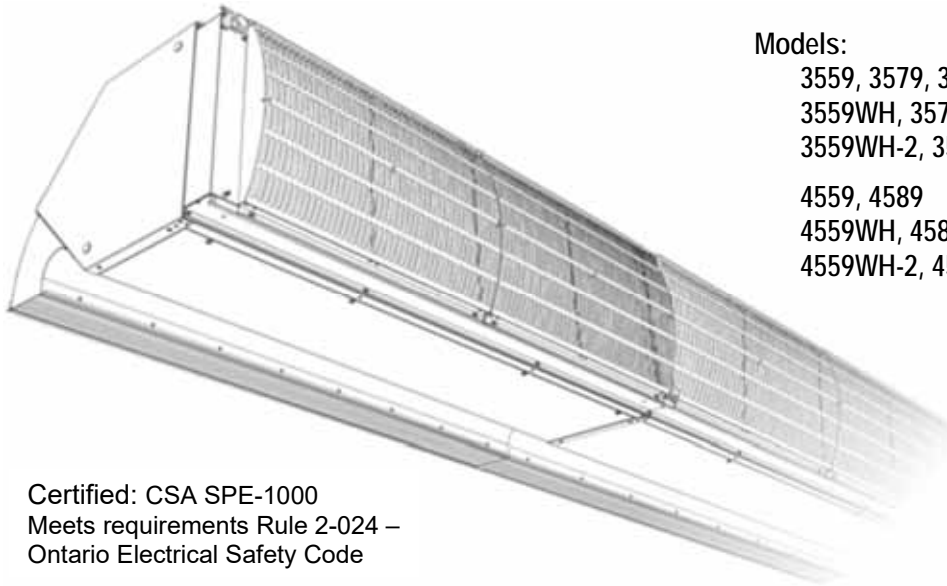


# 3500 & 4500 Series

## Modular Industrial Air Curtains for Indoor Use Horizontal & Vertical Mount Models

**3500 Series:** Opening height 10' to 19'- 8" [3 to 6 m]; width up to 16' [5m]

**4500 Series:** Opening height 16' to 26'- 3" [5 to 8 m]; width up to 24' [7.5m]



Models:

- 3559, 3579, 3599
- 3559WH, 3579WH, 3599WH
- 3559WH-2, 3579WH-2, 3599WH-2
- 4559, 4589
- 4559WH, 4589WH
- 4559WH-2, 4589WH-2

Certified: CSA SPE-1000  
Meets requirements Rule 2-024 –  
Ontario Electrical Safety Code

## Installation, Operation and Maintenance Instructions

Installer: Complete the following and present manual to end user for safe keeping in file.

Installed By .....

Date of Purchase .....

Model Number .....

Serial Number .....

Model and Serial numbers are required when contacting the manufacturer's service department. Proof of purchase is required to make a claim under warranty.

Schwank and Infrasave:

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# . . . Contents

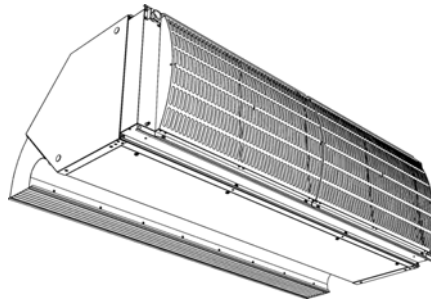
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# 1. Introduction

## 1.1 About this manual

## 1.2 Notations in this manual



This manual describes the installation, operation and maintenance of the 3500 and 4500 Series industrial air curtain.

The manual also provides instruction and information for servicing.

### 1.2.1 Designations used in the manual

The following notations are used in the manual:

**n** Note:  
Refers to an important section in the text.

**C** Caution:  
If you do not carry out the procedure or action correctly, you may cause damage to the unit.  
Follow the instructions precisely.



**W** Warning:  
**If you do not carry out the procedure or action correctly, you may cause physical injury and/or damage.**

**Follow the instructions precisely.**

**d** Danger:  
Is used to designate actions that are not permitted.  
**Ignoring this restriction may lead to serious damage or to accidents resulting in physical injury.**

## 1.2.2 Symbols used on the unit and in the manual

The following symbols indicate possible risks or hazards. The same symbols will also be found on the unit.

SYMBOL	DESCRIPTION
	<p><b>WARNING:</b> You have accessed a section of the unit containing components which carry voltage.</p> <p>Access restricted to qualified maintenance staff only. Caution is required.</p>
	<p><b>WARNING:</b> This surface or component may be hot. Risk of burns on contact.</p>

### 1.2.3 Related documentation

In addition to this manual, the following documentation is also supplied with the unit:

- wiring diagram for installation and servicing.

## 1.3 About the air curtain unit

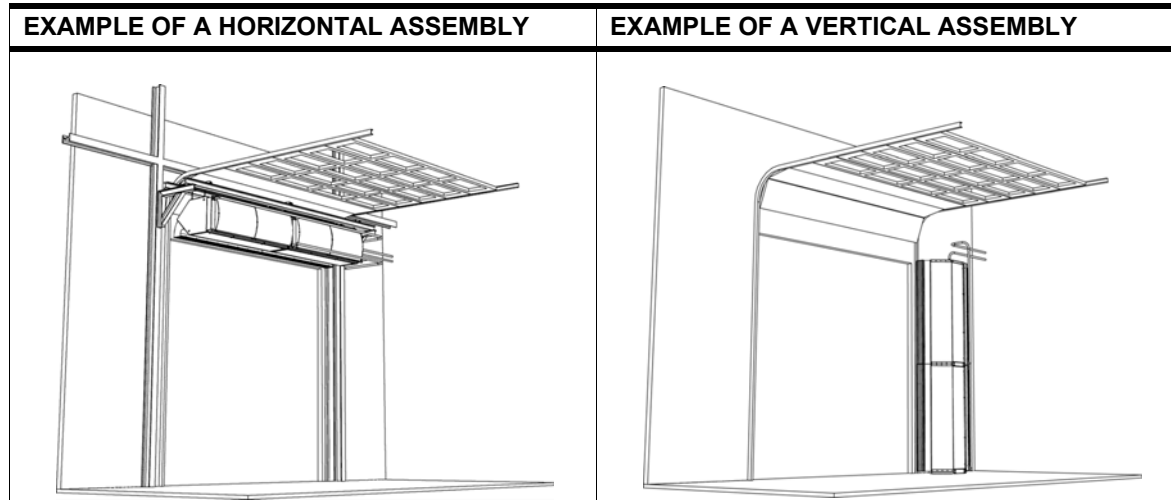
The 3500 and 4500 Series air curtains are modular. Individual units of various length stack together to the required door width or height, and are commonly controlled.

### 1.3.1 Application

The 3500/4500 Series air curtain separates climates between indoors and outdoors, or between two rooms.

It is installed indoors above or beside the door, across the full width or height of the doorway. The 3500/4500 Series is primarily suitable for larger doors in industrial buildings.

Depending on the type, the air curtain is hung horizontally above the doorway, or erected vertically next to the doorway (on left or right, or on both sides).



#### **Other versions and intended use**

Upon request, we can supply versions for non-standard applications (longer lead times apply).

#### **W Warning:**

Applications other than described above are deemed to be usage other than the intended purpose. Schwank/Infrasave is not liable for damage or loss resulting from usage other than the intended purpose. 'Usage for the intended purpose' also entails adherence to the instructions in this manual.

#### **1.3.2 Operation General**

An air curtain located at the door opening counteracts losses of energy and improves comfort.

The air curtain discharges a stream of air across a doorway and thereby:

- Counteracts the exchange of air between two rooms due to a temperature difference (convection).
- Reduces air that enters at floor level due to draft.

# CHIPS

## **The automatic CHIPS control**

Water heated models only are equipped with an automatic CHIPS control when the B-touch controller option is ordered. (See also section **1.4.2 Operating package**)

CHIPS stands for “Corrective Heat and Impulse Prediction System”.

The CHIPS control automatically adjusts the air flow strength and heat of the unit to changing weather conditions. In all conditions the energy loss is minimized and comfort maximized.

## **Control when unit ‘ON’**

The unit and the automatic control were developed for situations in which the door remains open.

For the most efficient climate separation and preservation of comfort it is important that the airflow just touches the floor and is heated sufficiently. The unit continuously measures the values that are needed in order to achieve this:

1. The installation height (entered in the control panel).
2. The temperature difference between the two rooms:
  - outdoor temperature
  - room temperature
3. The temperature of the discharged air.

As soon as conditions change, the control adjusts the outlet flow rate and the temperature of the air flow.

## **Control with unit ‘OFF’**

If the unit is off (at night, for example) it is not active as climate separation.

If it is off, the unit can still perform other functions:

- The unit can be set to keep the room at a minimal ‘night’ temperature.
- Water-heated models are equipped with integrated frost protection.

## Door response

The unit and the automatic control have been developed for conditions when the door remains open.

If the door is not continuously open, the operation can be adjusted to:

- Normal operation: the unit is always discharging air.
- Direct door response: the unit responds directly to the opening and closing of the door.
- Gradual door response: the unit responds to the opening and closing of the door. The speed of response is based on the open/closed ratio.

### **n** Note:

If the door is closed, the unit works as a room temperature controller.

### **n** Note:

In some situations the unit does not discharge any air, even though it is on.

### 1.3.3 Model Type designation

The table below provides an overview of the available models of the industrial air curtain and the corresponding model type designations. In combination, the type designations constitute the model code, for instance: 3579WH-2-0-Auto-230.

If some part of the manual applies to certain models only, these will be indicated with the corresponding type designation, for example:

- **35xx**: Model Series (3500 or 4500)
- **xx79**: discharge width (79 inches)
- **WH(-2)**: water-heated models
- **0**: horizontal models
- **Auto**: models with automatic control
- **230**: Voltage

### **n** Note:

In the illustrations in this manual, one type of unit is used as a general example. The outer appearance of your unit may be different but its function is the same, unless stated otherwise.



### Explanation of the model type code

TYPE CODE ELEMENT	DESIGNATION	MEANING
product series	3500 / 4500 (35XX/45XX)	general designation for the industrial series
capacity	3500 Series	standard range (door height 10' – 19'-8" [3-6 m])
	4500 Series	maximum range (door height 16' to 26'-3" [5-8 m])
model lengths	59, 79, 89, or 99	discharge length in inches
battery: hot water heating coil type	WH	1 row heating coil; high temperature water
	WH-2	2 row heating coil; low temperature water
	No suffix	no heating coil – ambient air recirculation
installation orientation	0, 1L, 1R, 2L, 2R	see section 1.3.4 below; the various installation orientations are illustrated.
control	Basic	basic control
	Auto	automatic CHIPS control
electrical supply	230/22	230V, split phase, 60 Hz
	480/32	480V, three-phase (without neutral wire), 60 Hz
	480/52	480V, combination three phase/split phase, 60 Hz

#### 1.3.4 Installation orientation

Air curtain models are designed for mounting in various but specific orientations. Depending on site conditions, the unit can be placed above or beside the door opening. In total there are five installation orientations designated as:

**0, 1L, 1R, 2L, 2R.**

For clarification, see the illustration "Installation Orientations" on next page.

#### **C** Caution:

The unit is manufactured specifically for the installation orientation indicated in the type code. The unit **cannot** be positioned in another orientation.

## Installation Orientations Illustrated

CODE	INSTALLATION ORIENTATION	EXAMPLE
0	horizontal, above door, intake at right angle to wall	
1L	vertical, beside door, on left, intake at right angle to wall	
1R	vertical, beside door, on right, intake at right angle to wall	
2L	vertical, beside door, on left, intake parallel to wall	
2R	vertical, beside door, on right, intake parallel to wall	
➔	= direction of air inlet and discharge (must remain unobstructed)	
△	= inspection side: must be accessible	
▲	= electronics compartment	

### 1.3.5 Model rating plate

Schwank	Type	XX XX-XX-XX	
	Code	xxx	U xxx V xN~ xx Hz
	N°	xxxxxx/x-x xx-xx	I <sub>max</sub> L1 xxx A
			I <sub>max</sub> L2 -
	M	xx kg	I <sub>max</sub> L3 -
	Medium	XXXX	P <sub>motor</sub> xxx kW
	p <sub>max</sub>	xxxx kPa	P <sub>heating</sub> -



The model rating plate is located on the unit next to the discharge grille.

#### Designations on the model rating plate:

DESIGNATION	MEANING
Model	complete type code of the unit
Code	configuration code
N°	serial number, production week and year
M	weight of unit
Medium	medium
P <sub>max</sub>	maximum permissible operating pressure
U	power supply voltage
I <sub>max</sub>	max. current
P <sub>motor</sub>	max. power consumption by fans

### 1.3.6 Conditions of application

Observe the following limits for the unit:

#### Application limits for all models

Ambient site conditions	Temperature	41°F – 104°F (5°C to 40°C)
	Relative air humidity	20% – 95%, non-condensing
Power supply voltage		see rating plate
Power		see rating plate
Maximum discharge temperature		140°F (60°C)

#### Parameters of use for water-heated models

Heating medium	water with max. 50% glycol
Maximum operating pressure	see rating plate

### Maximum water flow-paths (unregulated)

UNIT TYPE	MAXIMUM PERMITTED DISCHARGE TEMPERATURE	MAXIMUM WATER FLOW-PATH (UNREGULATED)
<b>WH</b>	140°F (60°C)	212 /176°F (100/80°C)
<b>WH-2</b>	140°F (60°C)	158 /122°F (70/50°C)

### Maximum water flow-paths (regulated)

TYPE OF UNIT	MAXIMUM PERMITTED DISCHARGE TEMPERATURE	MAXIMUM WATER FLOW-PATH (REGULATED)
<b>WH</b>	140°F (60°C)	257°F / 230 psi (125°C/16 bar)*
<b>WH-2</b>	140°F (60°C)	257°F / 230 psi (125°C/16 bar)*

#### **C** Caution:

\* A water flow-path up to 257°F/230 psi (125°C/16 bar) is only permitted if all units connected have been set in such a way that the maximum discharge temperature is not exceeded **at the lowest fan speed**.

#### **n** Note:

Consult Schwank/Infrasave if you want to connect a unit to a water flow-path with higher temperatures and/or higher pressure.

#### **W** Warning:

**The air curtain may not be used in potentially explosive environments.**

**Schwank/Infrasave shall not be held liable for damage caused by misuse in such conditions.**

## Sound levels

MODEL	MAXIMUM SOUND PRESSURE LEVEL $L_p$ [dB(A)]	MAXIMUM SOUND POWER LEVEL $L_w$ [dB(A)]
3559	61	77.8
3579	62	79.1
3599	63	80.1
4559	69	85.6
4589	71	87.4

$V = 2500 \text{ m}^3$ ;  $T60 = 0.8\text{s}$ ;  $R = 5\text{m}$ ;  $Q = 4$

### **W** Warning:

**Prolonged exposure can cause damage to hearing.**

If necessary, wear hearing protection.

### **Maximum number of units to be daisy chained**

Take into account the maximum number of units to be daisy chained as shown in the table below:

### **C** Caution:

**With Auto type unit:** The total cable length between the first and the last unit may be maximum 325 feet [100 m].

	3500	4500
Basic	16.4 ft [5 m] total length (10 fans)	24.6 ft [7.5 m] total length (10 fans)
Auto	10 units	10 units
Basics per Auto	2 units	2 units

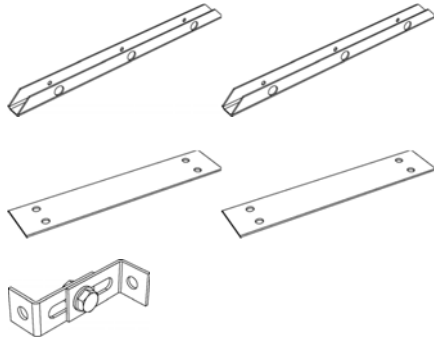
### **n** Note:

Consult your Schwank/Infrasave advisor if you wish to connect more units.

### 1.3.7 Modifications and changes

Without the approval of Schwank/Infrasave, no changes or modifications may be made to the unit. Modifications can adversely affect safety.

## 1.4 Components and accessories



### 1.4.1 Components supplied:

#### For horizontal installation:

- suspension rails (2 per unit), also used for attaching the unit to the pallet;

#### For vertical installation:

- coupling plates (2 per unit)
- safety hanger

#### **n** Note:

For delivery purposes, some components may be packed within the unit (behind the inspection panel).

### 1.4.2 Operating package

The unit can be supplied with a basic control or an automatic CHIPS control. A corresponding operating package is supplied.

#### **Operating package for basic control**

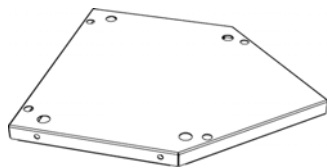
- b-control continuously variable controller.

#### **Operating package for automatic CHIPS control**

- b-touch control panel;
- Schwank/Infrasave control cable;
- outdoor temperature sensor;
- door contact switch;
- water-side control (valve and drive).

### 1.4.3 Accessories

- plastic side shields;
- base plate (recommended for vertical installation);
- flanges;
- filter module;
- room sensor for automatic CHIPS control;
- door contact switch.



**n** Note:  
For models with automatic CHIPS control, the door contact switch is part of the control package as standard.

#### 1.4.4 Components not supplied

The following components required for installation must be obtained from third parties:

- threaded rods (M12)
- other cabling

## 1.5 Safety instructions

### 1.5.1 Safety in use

**W** Warning:  
Do not put any objects into the inlets and outlets.

**W** Warning:  
Do not obstruct the unit's inlets or outlets.



**W** Warning:  
The upper surface of the unit becomes hot during operation.

**C** Caution:  
In exceptional situations, water may run out of the unit. Therefore, do not place anything under the unit that could be damaged by this.

### 1.5.2 Safety issues relating to installation, maintenance and servicing

**d**

**Danger:**

The unit may only be opened and serviced only by qualified technical staff.



**W**

**Warning:**

Perform the following actions before opening the unit:

1. Switch the unit off using the control panel.
2. Wait until the fans have stopped.

**d**

**Danger:**

The fans may continue rotating for a short time period.

3. Allow the unit to cool down.



**C**

**Caution:**

The heat exchanger or the heating elements may get very hot.

4. Disconnect the power supply (set the isolation switch to OFF).

**C**

**Caution:**

**For 4500 Series models with automatic CHIPS control:**

The units are equipped with 2 main power cables. Disconnect the power supply to both power cables.

**For water-heated models:**

Shut off the central heating feed (if possible).

**W**

**Warning:**

The fins of the heat exchanger are sharp. Wear protection.



## 2 Installation

**W** Warning:  
Installation activities may only be performed by technical staff qualified for this purpose.

**W** Warning:  
Before starting installation: read the safety instructions.

**See also:**

1.5 "Safety instructions" on page 15

### 2.1 Inspection on delivery

- Check the unit and the packaging to ensure that they have been delivered in good order. Notify the shipper driver and the supplier immediately if any shipping damage is detected.
- Ensure that all components are present. Notify supplier of any missing parts immediately.

**See also:**

1.4 "Components and accessories" on page 14

### 2.2 General working method

#### 2.2.1 Sequence of operations

Schwank/Infrasave recommends working as follows when installing the unit:

1. Suspend the unit. **(horizontal models)**
2. Position the unit. **(vertical models)**
3. For water-heated models: types **WH(-2)**:  
Connect the unit to the central heating system.
4. Connect the unit to the main power supply.

Continued next page ...

## **C** Caution:

The unit's voltage is displayed on the rating plate.

Make sure that the unit's voltage matches the power supply voltage at site.

5. Install the control panel and (any optional) connections to external controls.
6. Complete the installation of the unit.
7. Switch the power supply on and check that the unit is working properly.

### **General instructions**

Some parts of this section only apply to certain models. Where this is the case, it will be indicated. If no specific model is referenced, then the instruction applies to all models.

## **n** Note:

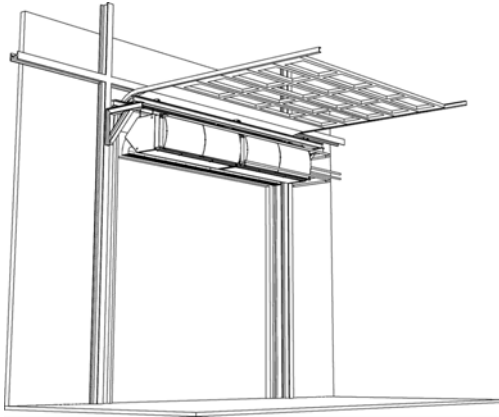
Make sure that you perform all installation operations that are applicable to your unit.

Check the rating plate and consult the manual if in doubt about the model or type of your unit.

## **n** Note:

During the installation protect the unit against damage and penetration of dust, cement, etc. Use the packaging or temporary plastic sheeting for protection.

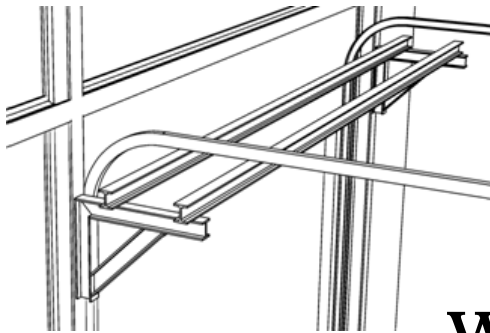
## 2.3 Suspending the unit horizontally



Only with installation position type '0'

### See also:

- 1.3.3 "Type designation" on page 8
- 1.3.5 "Rating plate" on page 11
- 1.3.4 "Installation positions" on page 9



### 2.3.1 Suspension method

Example of an auxiliary structure:

This manual assumes that the unit will be suspended from an auxiliary structure consisting of two horizontal beams positioned above the door.

You may also suspend the unit directly to the ceiling or other horizontal structure, using the screw holes in the upper side of the unit.

### **W** Warning:

**Ensure that the structure from which the unit is to be suspended can support at least 4 times the weight of the unit.**

### 2.3.2 Determining the location of the unit

- Position the underside of the unit at the same height as the top of the doorway.
- Position the discharge side of the unit as close to the doorway as possible, to ensure optimum operation.

### **n** Note:

If the distance is greater than 2 inches (5cm), it is recommended that you seal off the openings at the side. For this purpose, you can order a side shield of plastic strips from Schwank/Infrasave.

- Position the row of units centrally in relation to the doorway.

- In the case of an assembly with automatic CHIPS control and several units, only one of which is equipped with a control circuit board, position the unit with the control circuit board in the middle of the row.
- Units of different widths can be positioned in random order.
- Make sure that the inspection and intake sides of the units remain accessible for maintenance.

**W** Warning:  
**Make sure that all units can freely take in and discharge air across their entire width**

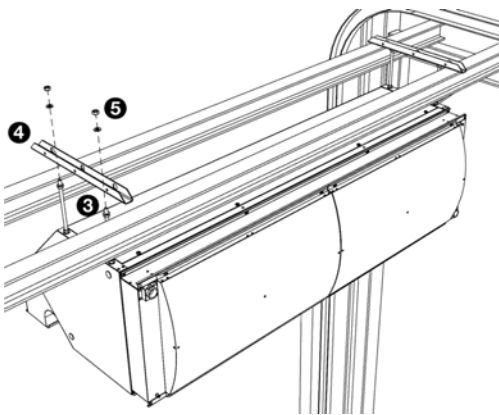
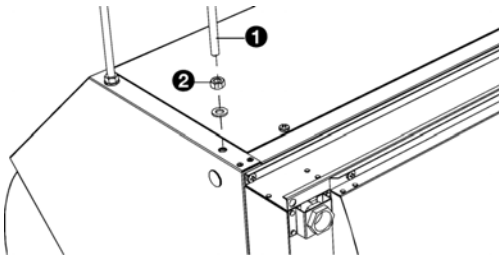
### 2.3.3 Suspending the unit

**NOTE: All hardware is field supplied.**

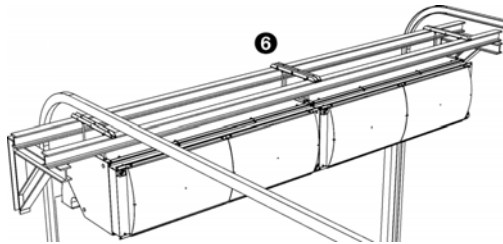
Perform the following actions for each unit:

1. Lay the unit in a horizontal position.
2. Fit threaded rods **1** (M12) in all screw holes on the top of the unit.
3. Provide all threaded rods with lock nuts **2** and tighten them against the top of the unit.

- n** Note:  
 The threaded rods must be secured, otherwise the unit may fall down.
4. Fit lock nuts **3** to each threaded rod.
  5. Bring the unit into position using lifting equipment.
  6. Place the suspension rails **4** on the auxiliary structure, and fasten them with nuts and lock washers **5** to the threaded rods from the unit.
  7. Allow the unit to hang freely.

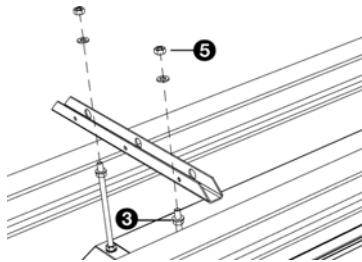


### 2.3.4 Adjusting and securing



1. Position the units against one another, in one line, by placing the suspension rails (6) against one another.
2. Attach the suspension rails to the auxiliary structure.

**W** Warning:  
Use lock nuts to ensure that the suspension rails can never come loose from the auxiliary structure.



3. Adjust the units to the same height and level by tightening nuts (5)

**C** Caution:  
Ensure that the units are hanging level and horizontal in both directions. Otherwise the fans may run out of true.

4. Secure the suspension to the threaded rods by tightening the lock nuts (3)

**W** Warning:  
The threaded rods must be secured, otherwise the unit may fall down.

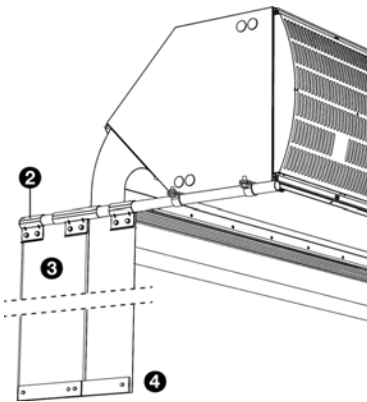
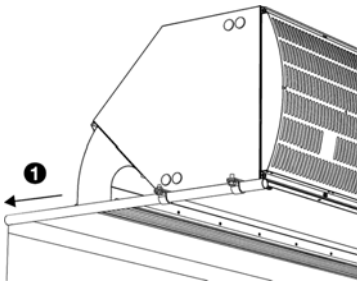
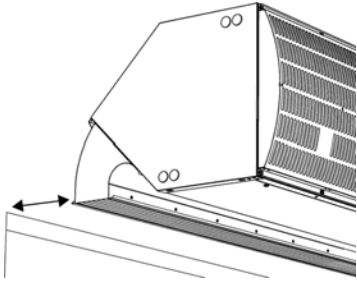
5. The units can be fastened to each other.

**C** Caution:  
First position the units independently of each other, so that no undue force is exerted on the coupling elements.

### 2.3.5 Installing side shield

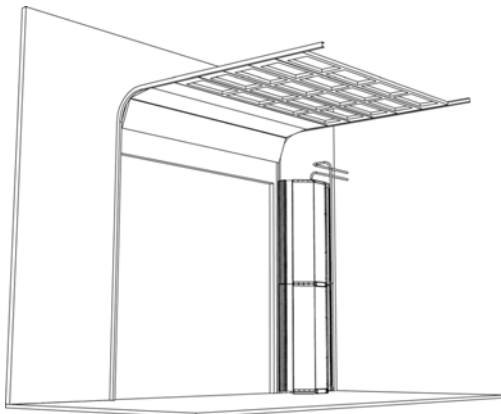
For optimum operation, the unit's discharge opening must be placed as close as possible to the door opening. If the distance is greater than 2 inches [5 cm], you are advised to seal off the openings at the side.

For this purpose, you can order a side shield of plastic strips from Schwank/Infrasave.



1. On both sides of the unit mount tubing that reaches to the wall **1**
2. Cut the plastic strips to length.
3. Fasten the suspension clips to the tubing **2**
4. Fasten the strips to the suspension clips **3**
5. Fasten the steel 'weight' plates at the bottom of the strips **4**

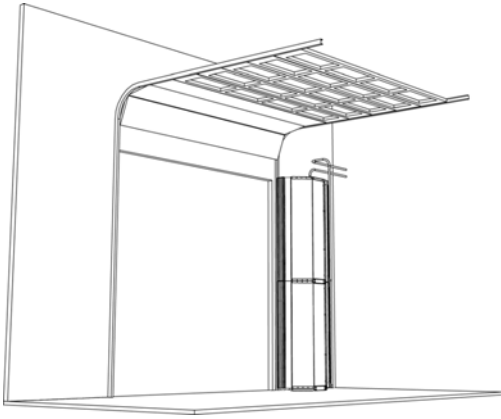
### 2.4 Installing the unit vertically



Only with installation positions type **1 (L or R)** and **2 (L or R)**

#### See also:

- 1.3.3 "Type designation" on page 8
- 1.3.5 "Rating plate" on page 11
- 1.3.4 "Installation positions" on page 9



### 2.4.1 Method of assembly

This manual makes the assumption that the unit is to be placed on a base plate (accessory). The units are stacked on top of one another.

**C Caution:**

If you do not use a base plate you must ensure that the surface underneath is horizontal and completely level. Otherwise the fans may run out of true.

**C Caution:**

Although the units can stand by themselves, it is always necessary to secure them to the wall.

### 2.4.2 Determining the location of the unit

Depending on the type, place the units on the left or right hand side of the door. For this consult the type code on the rating plate.

**C Caution:**

Do not install the unit in a position other than that for which it was made.

- Position the discharge side of the unit so that its height coincides with that of the doorway.
- Position the discharge side of the unit as close to the doorway as possible to ensure optimal operation.
- Units of different sizes can be placed on top of each other in random order.
- Ensure that the intake side and the inspection side of the units remain accessible for maintenance and servicing.

**C Caution:**

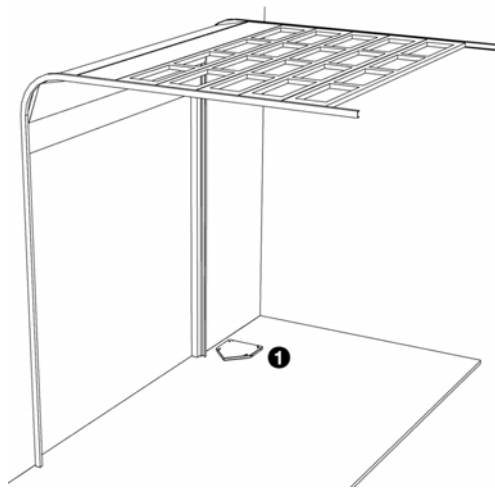
Ensure that all units can freely take in and discharge air across their entire height.

**See also:**

1.3.3 "Type designation" on page 8

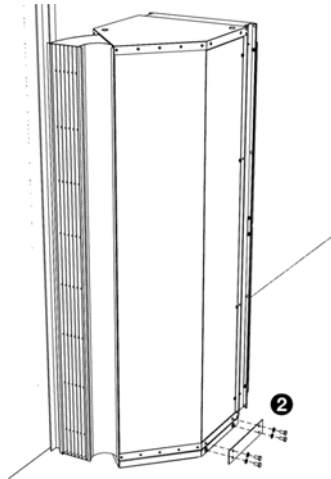
1.3.4 "Installation positions" on page 9

### 2.4.3 Positioning the units



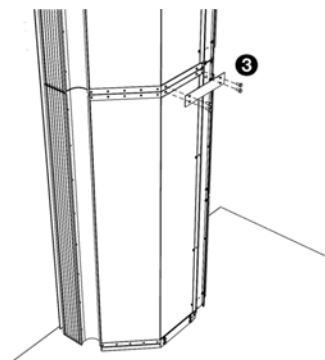
1. Position the base plate **1** and attach it to the floor.

**C Caution:**  
Ensure that the base plate is level in two planes.



2. Position the first unit on the base plate.
3. Attach the unit to the base plate with coupling plates **2**

**C Caution:**  
Mount the coupling plates on both sides of the unit.

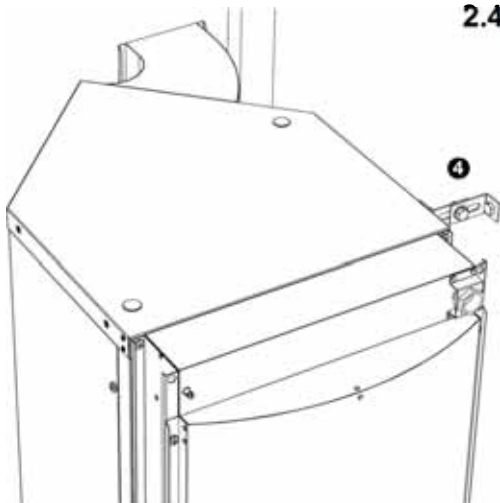


4. Place the second unit on the first unit, and attach them together with coupling plates **3**

**C Caution:**  
Mount the coupling plates on both sides of the unit.

5. Place the third unit (if applicable) the same way.





#### 2.4.4 Secure the unit

1. Attach the topmost unit safety hanger **4** using one of the screw holes in the unit.
2. Attach the safety hanger to a wall or other solid construction.

**C** Caution:  
**If you attach more than 3 units together: attach a safety hanger every 2 or 3 units.**

### 2.5 Connecting the unit to the hot water heating system



**Only for water-heated models type WH(-2)**

**See also:**

- 1.3.5 "Rating plate" on page 11
- 1.3.3 "Type designation" on page 8

#### 2.5.1 Special points regarding the water connection

The central heating system's supply and return water pipes must be attached to the correct corresponding connectors. On the unit the directions are indicated with arrows.

SYMBOL FEED PIPE	SYMBOL RETURN PIPE
	
arrow points <b>toward</b> the connection	arrow points <b>away</b> <b>from</b> the connection

**C** Caution:  
 The inclusion of an isolation valve (field supplied) in both pipes is recommended.

## **d** Danger:

Take measures to limit the discharge temperature.

Take account of the critical discharge temperatures and water flow-paths. The application limits for this are shown in section 1.3.6 Field of application.

## **n** Note:

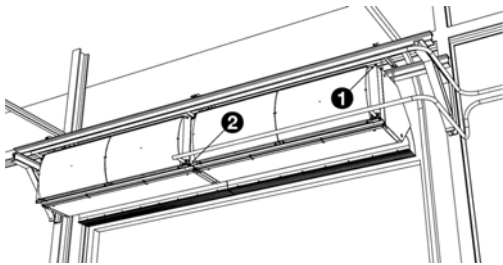
The central heating system must be fitted with an overpressure cut-out with an initial pressure not exceeding the permitted pressure of the unit.

This is shown on the rating plate at  $P_{max}$ .

## **n** Note:

Make sure that the central heating system has sufficient capacity for the air curtain(s).

Valves for venting ① and for draining ② of the heat exchanger are located on the intake side.



### **See also:**

1.3.6 "Field of application" on page 11

## **2.5.2 The water-side control (accessory)**

### **Only for models with automatic CHIPS control**

The unit is equipped with a water-side control. This regulates the water supply to the heat exchanger so that a constant discharge temperature is achieved. The control can also be used to limit the discharge temperature. The maximum permitted discharge temperature is indicated in **1.3.6 Field of application**. For models with automatic CHIPS control, this limitation is automatically set.

## **n** Note:

In an assembly with automatic CHIPS control, the water-side control valve is automatically closed by default if the unit and/or the heating is switched off.

This can be adjusted on the control panel via: **menu > Configuration > 45. Extra frost protection.**

## Special points regarding the water-side control

Water-side controls for models with automatic CHIPS control are supplied.

### **C** Caution:

A maximum of 3 units having a control valve can be connected in series per control circuit board.  
Consult Schwank/Infrasave to connect more control valves in an assembly with a single control circuit board.

Control valves that are not supplied by Schwank/Infrasave must comply with the following:

- 24V power supply.
- 0-10V control.
- The total power consumption of the water-side controls that are connected to one control circuit board may be a maximum of 7.6 VA.

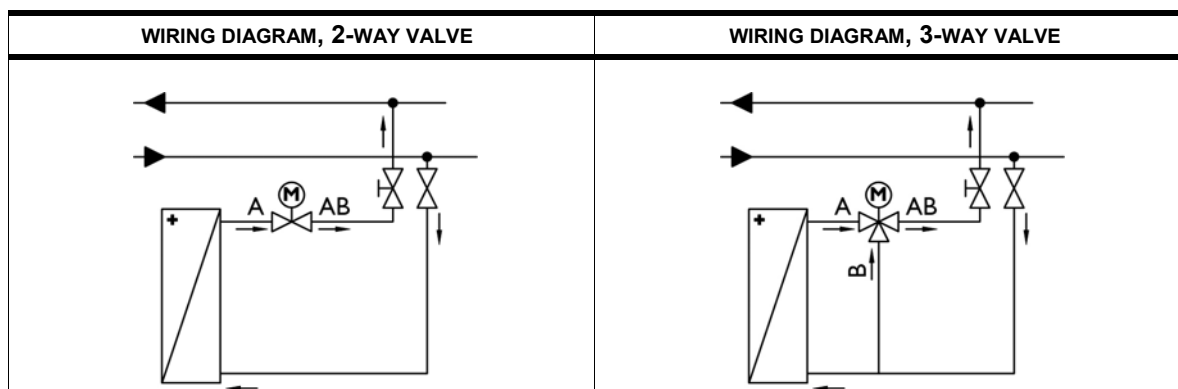
## Connecting the water-side control

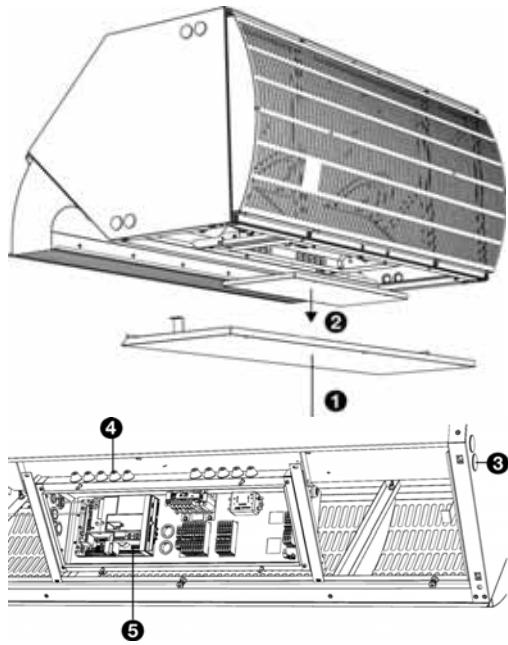
### Only for models with automatic CHIPS control:

1. Connect the control valve and the drive to the heat exchanger, in accordance with the diagram. In doing so, follow the instructions given in the control valve manual.

### **n** Note:

Ensure that the axis of the valve is in the correct position when connecting the drive. See the control valve manual.





2. Remove the inspection panel **1**
3. Remove the electronic compartment cover **2**
4. Connect the cord to the drive, in accordance with the wiring diagram.  
NOTE: Use wire of at least 24 gauge [0.5 mm]
5. Feed the cord from the drive through openings **3** and **4** in the electronic compartment.
6. Connect the cord to terminal X377 **5** of the control circuit board, in accordance with the wiring diagram.
7. Connect (if applicable) the drive among multiple units. In doing so follow the instructions in the drive manual.

**n** Note:  
Only close the electronic compartment after connecting the power supply and the control unit and optional external controls.

**See also:**

- 1.3.6 "Field of application" on page 11
- 2.5.1 "Special points regarding the water connection" on page 25

**2.5.3 Frost protection**

**For models with automatic CHIPS control (Auto type)**

The electronic control features integrated frost protection. This works in two stages:

1. If the temperature of the discharged air falls to below 41 °F [5°C] and the temperature of the intake air falls below 46 °F [8 °C]:
  - The valve of the integral water-side control will open fully;
  - The output on the unit gives a signal for the central heating installation provided that **function 61, "Function of outputs"** on the control panel is set to **'Risk of freezing'**.

2. If the temperature of the discharged air falls below 36 °F [2°C] and the temperature of the intake falls below 46 °F [8°C]:

- The control panel will temporarily display error message E6;
- The fans will be switched off, but the valve of the water- side control will stay open.

**C Caution:**

The frost protection reduces the risk of freezing but does not guarantee complete protection.

Take the following precautions if you install the unit in a room where frost may occur:

- Ensure constant circulation of the water at the right temperature;
- Add up to 50% glycol to the water when the unit is not in operation during the wintertime;
- Or bleed the system and the unit.

#### **2.5.4 Connecting the unit**

1. Connect the unit to the central heating system.
2. Vent the heat exchangers.
3. Check all connections for leaks.

## **2.6 Connecting the unit to the main power supply**

### **2.6.1 Special points regarding the main power supply for all models**

**W Warning:**  
The unit must be grounded.

**W Warning:**  
The unit must be connected in accordance with all applicable local codes / requirements.

**Maximum ratings are specified on the rating plate.**

## **W** Warning:

Each unit must be fused in accordance with the table below.

TOTAL MAXIMUM AMPERAGE OF ALL UNITS ON A SINGLE POWER SUPPLY CABLE. (PER UNIT, INDICATED ON RATING PLATE L1, L2 OR L3)	MAXIMUM FUSE VALUE Amps
≤ 10A	16A

## **n** Note:

A single fuse may only be used for multiple units if they draw a total current of less than 10A.

## **n** Note:

The ground leakage circuit breaker (if applied) must be **type B**, preferably 300 mA.

- It must be possible to disconnect the unit from the main power supply. The installer must provide a shut-off for doing this.

### For all models

## **d** Danger:

**Only carry out the connection if you are qualified to work on three-phase power systems.**

- The unit is connected to the main power supply with a cable (5-core; field supplied).

## **C** Caution:

For emergency situations and maintenance, it must be possible to render the entire system electrically dead.

- **For models without heating and water- heated models (type WH)**

An isolation switch (not supplied) must be fitted between the unit and the main power supply. This switch must:

- Be all-pole
- Have a contact separation of at least 1/8" [3 mm]
- Be located near the unit

## 2.6.2 Connecting the unit General

### **n** Note:

For 4500 Series models with automatic CHIPS control the main power cables must be connected.

### **W** Warning:

**Before you begin: read the special points regarding the power supply.**

#### **See also:**

2.6.1 "Special points regarding the main power supply" on page 29

### **Connecting the unit**

Connection of the unit is carried out the same way for each installation position. With vertical installation position **2**, the inspection panel is located in a different position.

### **W** Warning:

**Make sure that the main power supply is switched 'OFF'.**

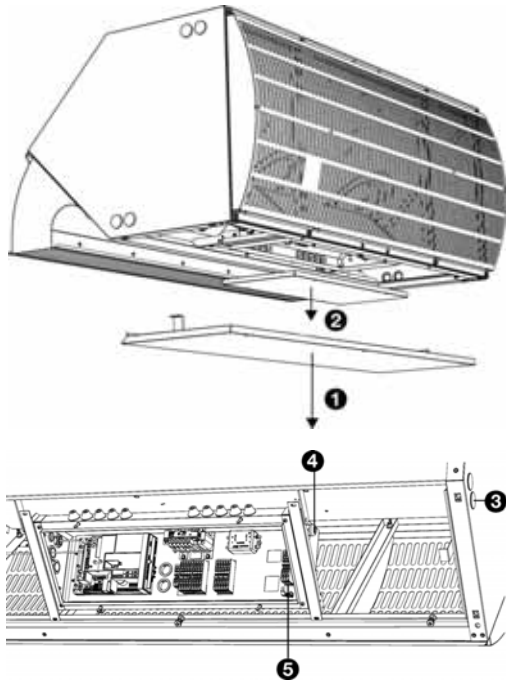
### **W** Warning:

**The main power cables must be resistant to high temperatures in the unit.**

#### **See**

**1.3.6 Field of application for the maximum allowable temperatures.**

Wiring access for horizontal installation position (type 0)



1. Install an isolation switch between the main power supply and the assembly. For the specifications of the isolation switch, see 2.6.1 Special points regarding the power supply.
2. Remove the inspection panel ① from the free side of the unit.
3. Remove the electronic compartment cover ②
4. Feed the main power cable between the isolation switch and the electronic compartment in the unit
  - In the feed-through hole to be used ③, install a wire connector for pull relief.
  - Feed the cable inward through either end of the row of units.
  - Fasten the cable to the edge inside the unit using the cable clips.

**W**

**Warning:**

**Do not allow the cable to lie or hang loose.**

5. Feed the cable into the electronic compartment.
  - Fabricate the grommets ④ in the electronic compartment to measure.
  - Feed the cable through the wall of the electronic compartment.

**C**

**Caution:**

Ensure that the grommets fit so tightly around the cable that they remain watertight.

**W**

**Warning:**

**Make sure that the ground wire is longer than the power supply wires.**

**W**

**Warning:**

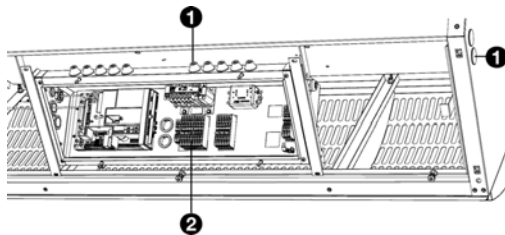
**Only for 4500 Series:**

**High leakage current! Connect the ground wire first, before connecting the power supply.**

**Minimum diameter of the ground wire:  
6 AWG [10 mm<sup>2</sup>].**

6. Connect the supply power cable to terminal block X01 ⑤ in accordance with the wiring diagram.





**C Caution:**  
Keep the length of the cable within the electronic compartment as short as possible. Ensure that the cable does not come into the vicinity of the other cables in the electronic compartment.

**C Caution:**  
Do not switch on the power supply yet.

### Connecting multiple units

1. Lay the connecting cable between the electronic compartments of the units to be connected
  - Feed the cable through the feed-through holes ①
  - Fasten the cable to the edge inside the units using the cable clips.

**W Warning:**  
**Do not allow the cable to lie or hang loose.**

2. Feed the cable into the electronic compartments of both units.
  - Fabricate the grommets in the electronic compartment to measure.
  - Feed the cable through the wall of the electronic compartment.

**C Caution:**  
Ensure that the grommets fit so tightly around the cable that they remain watertight.

3. Connect the cable in both units to terminal block X60 ②

**C Caution:**  
Keep the length of the cable within the electronic compartment as short as possible. Ensure that the cable does not come into the vicinity of the other cables in the electronic compartment.

4. Repeat steps 1 to 3 for each unit.

**C Caution:**  
**Do not switch on the power supply yet.**

## Connecting the control circuit board

### Only for 4500 Series models with automatic CHIPS control

The control circuit board for the automatic CHIPS control must be separately connected to a power supply of 230V.

1. Fit an isolation switch between the power supply and the assembly. For the specifications of the isolation switch, see  
2.6.1 Special points regarding the power supply.
2. Install the main power cable between the isolation switch and the electronic compartment in the unit.
  - In the feed-through hole to be used, install a wire connector for pull relief.
  - Feed the cable inward through either end of the row of units, as you choose.
  - Fasten the cable to the edge inside the unit, using the cable clips.

**W** Warning:  
**Do not allow the cable to lie or hang loose.**

3. Feed the cable into the electronic compartment.
  - Fabricate the grommets in the electronic compartment to measure.
  - Feed the cable through the wall of the electronic compartment.

**C** Caution:  
Ensure that the grommets fit tightly around the cable so that they remain watertight.

4. Connect the main power cable to terminal block X06, in accordance with the wiring diagram.

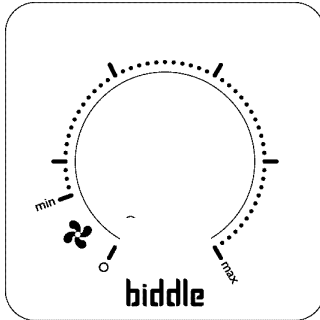
**C** Caution:  
Keep the length of the cable within the electronic compartment as short as possible. Ensure that the cable does not come into the vicinity of the other cables in the electronic compartment.

**C** Caution:  
**Do not switch on the power supply yet.**

**See also:**

1.2.3 "Related documentation" on page 5

## 2.7 Installing the b-control continuously variable controller



Various control units are available for the IndAC<sub>2</sub> industrial air curtain. This chapter describes the installation of the b-control continuously variable controller that is used on units having a basic control (Basic type).

### Special points regarding the controller location

You can fasten the controller either to the wall or to a standard junction box.

### Wiring

The controller is connected to the unit via a cable (not supplied), and can be connected in series among several units.

Take the following into account, otherwise errors may occur:

- Keep the length of the cables as short as possible.
- Keep the cables away from electromagnetic fields and interference sources, such as high-voltage cables and fluorescent light starters.

### Multiple units with a single controller

A maximum of 10 fans may be connected to a single controller.

The number of fans in the unit is dependent on the capacity and the length. Indicated in the table is the maximum permissible total length of an assembly with 1 controller.

CAPACITY	MAXIMUM TOTAL LENGTH PER CONTROLLER
3500 Series	5 m
4500 Series	7.5 m

### **n** Note:

Consult your Schwank/Infrasave advisor if you wish to connect more units.

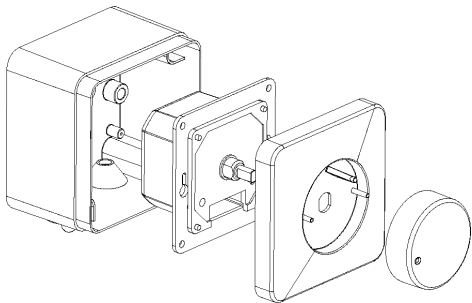
## Setting output voltage

The controller can variably adjust the strength of the unit. The output voltage can be set between  $V_{min}$  and  $V_{max}$ . This is done after the complete installation of the unit and all connections.

### 2.7.1 Mounting and connecting the controller

**W** Warning:  
**Make sure that the power supply on which you are working has been turned off.**

**C** Caution:  
When installing the unit, use the wiring diagram supplied.



1. Remove the adjustment button.
2. Remove the hexagonal nut.
3. Remove the shut-off cap.
4. Fasten the surface-mounted box to the wall if you are not using a standard junction box.

**C** Caution:  
If NEMA 3 [IP54] is required and extremely damp conditions are to be expected, a condensation water opening must be drilled on the underside of the surface-mounted box (max. 0.2" [5 mm]).

5. Install the control cable (field supplied) between the controller and a unit of your choice. For the specifications of the cable, see section 2.7.1 Special points regarding the controller.
6. Connect the control cable to the controller. See the wiring diagram supplied.

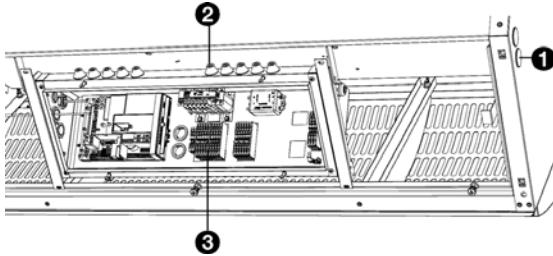
**C** Caution:  
Do not turn the controller off yet if you still want to adjust the output voltage after complete installation of the unit.

7. Using the 2 small screws and rings, screw the switch to the surface-mounted box or standard junction box.
8. Fit the shut-off cap.
9. Fasten the hexagonal nut.
10. Fit the adjustment button: Press this on firmly and set to position '0'.

## 2.7.2 Connecting the controller to the unit

### **W** Warning:

**The unit must be grounded.**



1. Install the cable to the electronic compartment in the unit.
  - In the feed-through hole to be used **1** install a wire connector for pull relief.
  - Feed the cable inward through either end of the row of units, as you choose.
  - Fasten the cable to the edge inside the unit, using the cable clips.

### **W** Warning:

**Do not allow the cable to lie or hang loosely.**

2. Feed the cable into the electronic compartment.
  - Fabricate the grommets **2** in the electronic compartment to measure.
  - Feed the cable through the wall of the electronic compartment.

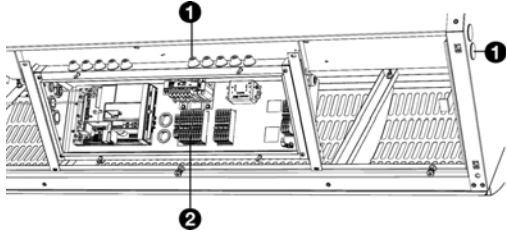
### **C** Caution:

Ensure that the grommets fit tightly around the cable so that they remain watertight.

3. Connect the cable to terminal block X60 **3** in accordance with the wiring diagram.

## Daisy chaining multiple units with a single controller

**n** Note:  
Check in 2.7.1 Special points regarding the controller to see how many units can be connected to the controller.



1. Lay the cable between the electronic compartments of the units to be connected
  - Feed the cable through the feed-through holes ①
  - Fasten the cable to the edge inside the units, using the cable clips.

**W** Warning:  
**Do not allow the cable to lie or hang loosely.**

2. Feed the cable into the electronic compartments of both units.
  - Fabricate the grommets in the electronic compartment to measure.
  - Feed the cable through the wall of the electronic compartment.

**C** Caution:  
Ensure that the grommets fit so tightly around the cable that they remain watertight.

3. Connect the cable in both units to terminal block X60 ②
4. Repeat steps 1 to 3 for each unit to be connected.

### 2.7.3 Connecting an extra controller to the unit (optional)

The fans have a start-up time of approximately 3 seconds. This can be remedied with an extra controller which causes the fans to rotate very slowly if the door is closed.

**n** Note:  
The fans also continue rotating slowly at night. If this is not desired, switch the unit off at night with the controller that is used for operating it.

Attach the extra controller to the wall, to a standard junction box, or at a spot near the unit.

1. Locate the controller in a logical place.

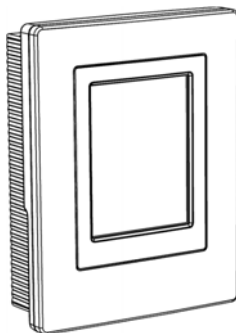
**n** Note:  
Ensure that there is a clear difference between the extra controller and the controller that is used for the operation of the unit.

2. Connect the controller in accordance with the wiring diagram. Follow the actions as described in 2.7.2 Mounting and connecting the controller and 2.7.3 Connecting the controller to the unit.

**C** Caution:  
Remove the jumper from between position 5 and position 6 of terminal block X60.

**n** Note:  
Do not close the controller yet.

## 2.8 Installing the b-touch control panel



For the industrial air curtain various control units are available. This chapter describes the installation of the b-touch control panel, which is used on units having an automatic control (type Auto).

### 2.8.1 Special points regarding the control panel location

- Fasten the control panel either to the wall or to a standard junction box.

**C** Caution:  
If class NEMA 3 [IP54] is required, the control panel is supplied in a housing.

## Wiring

**n** Note:  
Take the following into account, otherwise errors may occur:

- The control cable between the control panel and the (first) connected unit may have a maximum length of 165 ft. (50 m).
- Keep control cables away from electromagnetic fields and interference sources such as high-voltage cables and fluorescent light starters, for example.
- Lay the control cables out straight or roll them in a bifilar coil by folding cables in half before rolling them. As a result, the magnetic fields will cancel each other out to an important extent.

**n** Note:  
**Use supplied control cables only.**  
**Standard modular telephone cable is NOT suitable.**

### **Multiple units operated from a single control panel**

- A maximum of 10 'Auto' units can be connected to a single control panel. And with 'Auto' unit, 2 'Basic' units. The units are thereby daisy chained.
- The total length of the control cables between the first and the last unit must not exceed 330 ft [100m]. If the distance becomes greater an additional control panel must be connected.
- Only units from the same product series, with the same battery type, and of the same capacity can be applied in combination with a single control panel.
- Configure any single unit as the master. The sequence of the connected units is not important.
- Connect the control panel and the external control components to the master unit.

**n** Note:  
The master unit can be recognized by the addition 'Auto' on the type designation on the rating plate.

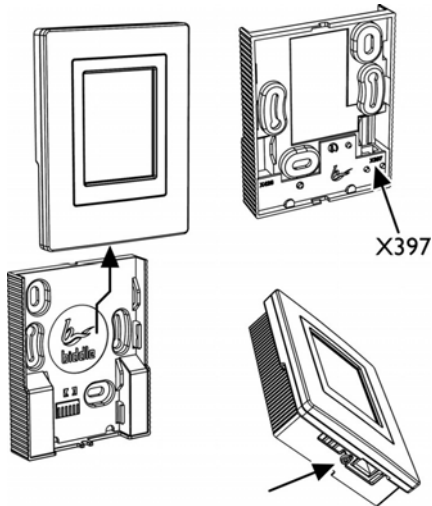
**n** Note:  
Do NOT remove the external control input jumpers on the other units.



## Operation without control panel

The unit can be operated without control panel. In that event, only remove the control panel after complete installation.

### 2.8.2 Mounting and connecting the control panel



1. Lay the control cable. 2. (20 AWG)
2. Slide the control panel out of the wall holder.
3. Connect the control cable to terminal X397.

**C Caution:**  
Ensure that the wall behind the wall holder is even.

**C Caution:**  
Place the control panel in the housing supplied if class IP54 is required. The openings for the cable guide must be on the bottom.

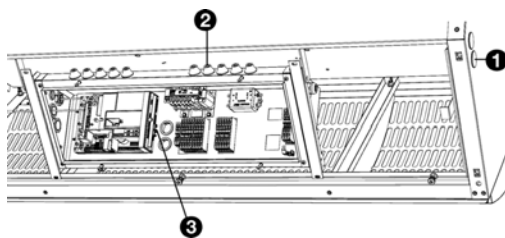
4. Screw the wall holder onto the junction box or on to the wall.

**C Caution:**  
The control panel should only be put back into the wall holder when the power supply of all the connected units has been switched on.

### 2.8.3 Connecting the control panel to the unit

**W Warning:**  
Make sure that the power supply on which you are working has been turned off.

**For water-heated models type WH (-2) and models without heating**



1. Insert the control cable into unit **1**
  - Feed the cable in through either end of the row of units, as you choose.
  - Fasten the cable to the edge inside the unit, using the cable clips.

**W Warning:**  
Do not allow the cable to lie or hang loose.

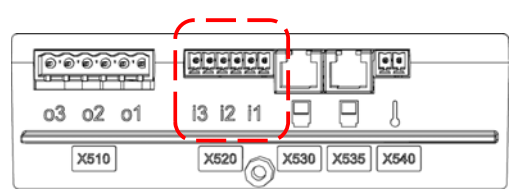
2. Feed the cable into the electronic compartment
  - Make the grommets in the electronic compartment to measure.
  - Feed the cable through the wall of the electronic compartment.

**C** Caution:  
Ensure that the grommets fit tightly around the cable so that they remain watertight.

3. Connect the cable to terminal block X530 **3** in accordance with the wiring diagram.

## 2.9 Installing external controls

### 2.9.1 Special points: External Control Inputs on the unit: i1, i2, i3 (11, 22, 33)



#### Only for models with automatic CHIPS control

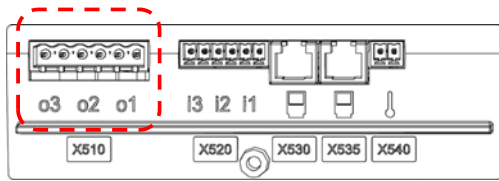
On terminal block X520, the unit has three input signal interfaces. The door contact switch (supplied as standard) can be connected to this.

Other possibilities include a timer switch, a room thermostat or a signal from a building management system.

**C** Caution:  
The inputs are designed for controls with dry contacts, and are not to be loaded.

**C** Caution:  
The inputs of multiple units must NOT be connected to each other.

**n** Note:  
With the setting '**All units off**' and with the NC (Normally Closed) settings of function **60. Function of inputs**, a jumper must be installed on the input for all the subsequent connected units.



### Outputs on the unit: o1, o2, o3

#### Only for models with automatic CHIPS control

On terminal block X510, the unit has three signal interfaces for an output signal. These can be used (for example) for controlling the central heating or for transmitting status reports to a BMS.

#### **C** Caution:

The outputs are dry contacts (relays). Their maximum load is 24 V / 1 A.

#### Options and operation

Options and operation depend on the input or output and on the control panel settings.

### 2.9.2 Installing the outdoor temperature sensor. Only for models with automatic CHIPS control

The CHIPS control requires an outdoor temperature in order to operate correctly. To this end, there are various possibilities.

#### **n** Note:

The desired possibility is selected in the installation guide.

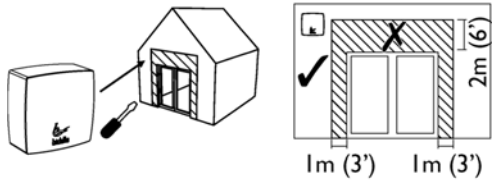
1. A wired outdoor temperature sensor
2. A table giving average temperatures per month

#### **C** Caution:

The automatic control works less efficiently without an outdoor temperature sensor.

#### **n** Note:

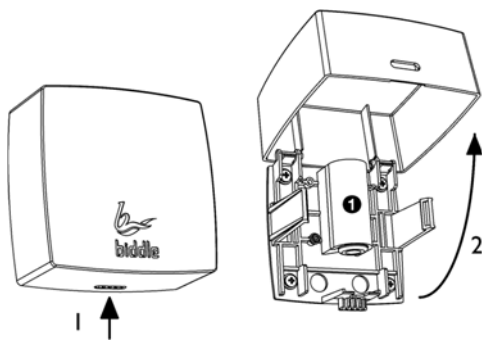
If use is made of the table, there is a symbol for the absence of an outdoor temperature sensor on the control panel.



## Location of the outdoor temperature sensor

Mount the outdoor temperature sensor on the outside wall:

- At least 3 ft. (1 m) to the side of the door opening or at least 6 ft. (2 meters) above the door opening;
- Shielded against direct sunlight and rainfall.



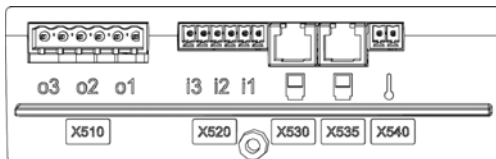
## Installing the outdoor temperature sensor

1. Mount the outdoor temperature sensor on the outside wall
2. Install a wire (field supplied) between outdoor temperature sensor **1** and unit.

NOTE: Use wire of at least 24 ga. [0.5 mm]

Take the following into account, otherwise errors may occur:

- Keep the length of the cable as short as possible.
  - Keep the cable away from electromagnetic fields and interference sources, such as high-voltage cables and fluorescent light starters, for example.
3. Connect the sensor to terminal X540 of the control circuit board in the electronic compartment.
  4. When the unit is switched on for the first time, the Installation Guide will start up. This will guide you through the most important settings. During this process, the outdoor temperature sensor will also be installed.



If the Installation Guide does not start up:

- Go to the installation guide via: **menu > Maintenance > Installation.**

### 2.9.3 Installing the room sensor (accessory)

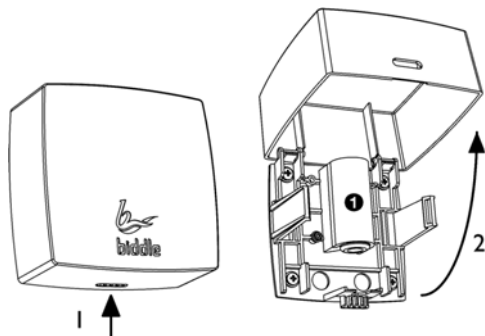
#### For models with automatic CHIPS control

The automatic CHIPS control works on the basis of the room temperature near the unit. By default, this temperature is measured at the inlet grille of the unit.

In some cases, the temperature in the room differs strongly from the temperature near the inlet grille. This applies in the following situations, for example:

- Draft across the ground/floor;
- If function '45. Extra frost protection' of the control panel is active, heated water is always flowing through the unit.

Installing a room sensor in these situations is recommended.



1. Mount the room sensor in the room where unwanted cold or drafts are felt first.

#### **C** Caution:

Do not place the sensor in the direct airflow path of the unit.

2. Install the wire (not supplied) between the room sensor **1** and the unit.

NOTE: Use a wire of at least 24 ga. [0.5 mm].

#### **n** Note:

In an assembly involving several units, connect the cable to the master unit, which can be recognized by the addition 'Auto' on the type designation on the rating plate.

Take the following into account, otherwise errors may occur:

- Keep the length of the cable as short as possible.
  - Keep the cable away from electromagnetic fields and interference sources, such as high-voltage cables and fluorescent light starters, for example.
3. Feed the cable into the unit.
  4. Connect the cable to terminal block X64, in accordance with the wiring diagram.

## 2.9.4 Connecting the door contact switch

### For models with basic control

1. Mount the door contact switch.
2. Connect the door contact switch to terminal block X60, in accordance with the wiring diagram supplied.

### For models with automatic CHIPS control

1. Mount the door contact switch.
2. Connect the door contact switch to input i3 (33) (X520) on the unit's control circuit board.
3. When the unit is switched on for the first time, the Installation Guide will start up. This will guide you through the most important settings. During this process, the door contact switch will also be installed.

If the Installation Guide does not start up:

- Go to the installation guide via: **menu > Maintenance > Installation.**

## 2.9.5 Connecting the alarm signal. Only for 4500 Series models.

Units with automatic CHIPS control are always equipped with an alarm signal that gives a message in the event of an error in one of the fans.

Units with a basic control can optionally be equipped with this alarm signal.

**C**

### Caution:

The contact of a unit which has basic control (Basic type) may be loaded with a maximum of 250 VAC and 2 A.

**n**

### Note:

Contact is made only if the unit is connected to a power source and there are no errors.

**n**

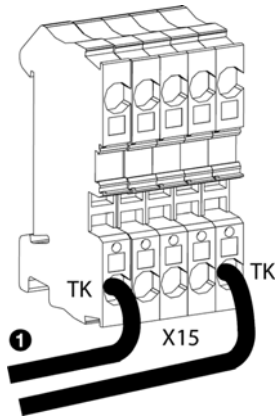
### Note:

3500 Series models do not have any alarm signal option.

## Connecting the alarm signal to the unit

### For models with automatic control (Auto type)

The alarm signal can be received via an output, ModBus or another building management system. Establish the required connection.



### For models with basic control (Basic type)

1. Install the alarm cable (not supplied) between the unit and the appliance on which the alarm signal is received.

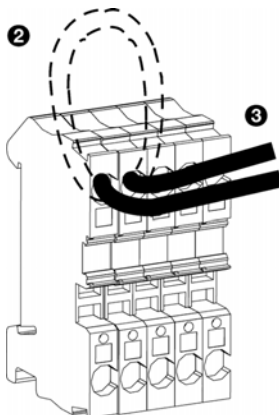
#### **n** Note:

If the alarm signal is to be connected in series with several other units: Install the cable to the unit which is going to serve as the master.

2. Connect the alarm cable to the appliance on which the alarm signal must be received.
3. Connect the alarm cable in the unit to the TK clamps on terminal X15 .

### Multiple units with a single alarm signal

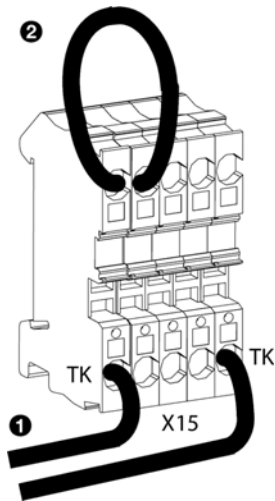
In a multiple-unit setup, the alarm signal is connected in series between the units.



#### **n** Note:

In a setup consisting only of units having a basic control (Basic type), each unit can also be connected independently to an alarm signal.

1. Lay the alarm cable between the units.
2. Connect the alarm cable to terminal X15 on the first unit to which the alarm signal is already connected (Auto or Basic master):
  - Remove the jumper ②
  - Connect the cable ③



3. Connect the alarm cable in the unit which is to be connected in series to the TK clamps on terminal X15 1.
4. Repeat steps 1 to 3 for each unit to be connected in series.

**n** Note:  
Leave the jumper in place on the final unit 2

### 2.9.6 Connecting the unit to Modbus

**n** Note:  
A detailed manual for the connection and usage of ModBus (and possibly BACnet) is available at: [www.schwankgroup.com](http://www.schwankgroup.com)

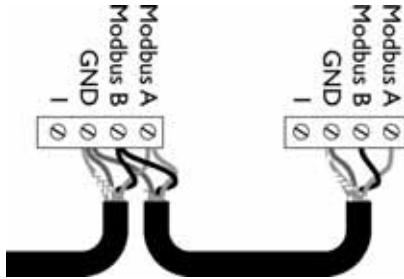
#### Communication parameters

The Modbus system must comply with the following communication parameters:

COMMUNICATION PARAMETER	VALUE
Baud rate	9600
DATA	8
Parity	none
Stop bits	1

The turnaround time between the unit and Modbus is 4.2 msec.





## Wiring

A twisted-pair cable must be used for connection to the Modbus system. The cable must also have a third core for the GND (grounding). Normally, a four-pole, twisted-pair cable is used; one pair is used for communication and one core from the other pair is used as the GND.

Modbus A = -

Modbus B = +

GND = ground

**n** Note:  
If there is no communication, this may be caused by incorrectly connected wiring. Swap the A- and B+ wires.

## Connecting the unit to Modbus

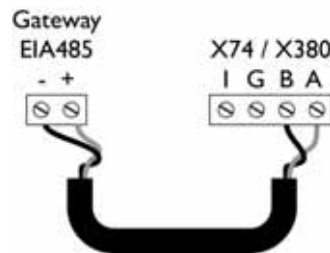
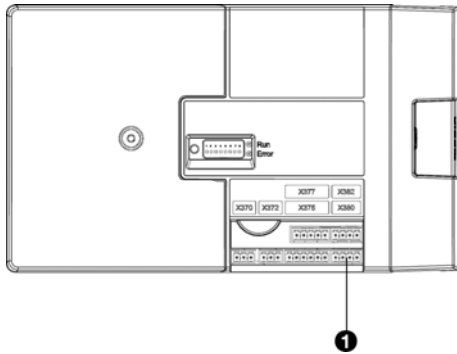
1. Install a cable between the Modbus system and the unit.

**n** Note:  
In an assembly involving several units, connect the cable to the master unit, which can be recognised by the addition 'Auto' on the type designation on the rating plate.

**In the case of BACnet:** Install the cable between the gateway and the unit.

2. Attach the cable to the unit, in accordance with the wiring diagram supplied:

**In the case of BACnet:** Use the circuit diagram below.

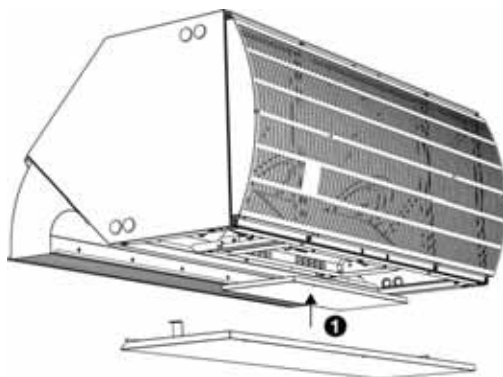


- Feed the cable into the electronic compartment.
- Connect the cable to terminal X380 **1** of the unit's control circuit board.

**n** Note:  
For a more reliable signal, it is possible to connect a 120 Ohm resistor. For this purpose, place a jumper between positions 1 and B of terminal X382 on the control circuit board in the unit.

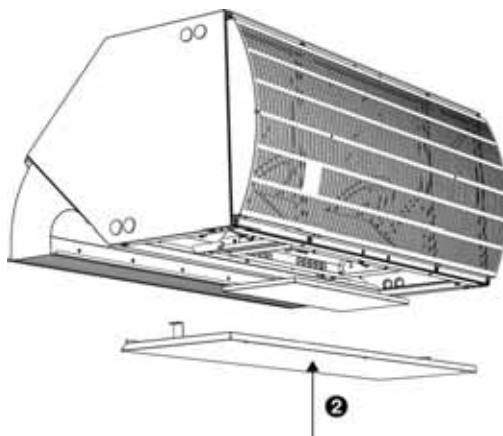
**n** Note:  
The b-touch control panel is no longer necessary for purposes of operation. After you have gone through the installation guide, it can be removed. However, do keep it, so as to be able to adjust settings at a later stage.

## 2.10 Completing installation



**For units with a control circuit board:**

1. Place the cover back on the electronic compartment and fasten the screws **1**



2. Replace the inspection panel **2**

## 2.11 Switch ON and check operation

### For all models:

1. Check the following connections:
  - power supply;
  - control cable(s) between control panel and unit(s);
  - **If applicable:** external control components.
2. Switch the power supply on.

### **C** Caution:

Make sure that the unit's power supply voltage matches the local power voltage.

The unit's power supply voltage is displayed on the rating plate.

3. Set the isolation switch to **1**. (if applicable: on all units)

### For models with b-control continuously variable controller

If so desired, adjust the output voltage of the controller:

1. Remove the adjustment button.
2. Remove the hexagonal nut.
3. Remove the shut-off cap.
4. Attach a multimeter to 'Vout'.
5. Set the switch to the minimum voltage:
  - Turn the switch all the way to the left;
  - Turn it to the right until the switch clicks;
  - Carefully turn it to the left until you feel resistance, but the switch does not quite click.
  - Set the desired minimum voltage, using a screwdriver.

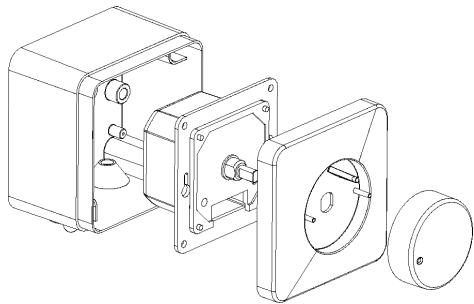
### **n** Note:

Set the minimum voltage to at least 2V.

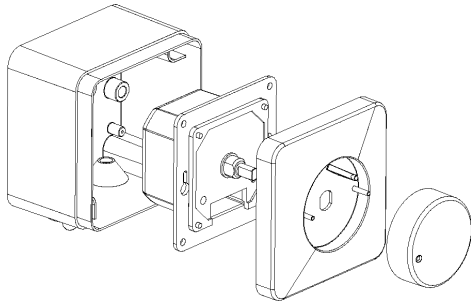
6. Turn the switch all the way to the right.
7. Set the desired maximum voltage, using a screwdriver.

### **n** Note:

The set maximum voltage must be greater than the set minimum voltage.



8. Install the shut-off cap.
9. Fasten the hexagonal nut.
10. Fit the adjustment button: Press this on firmly and set to position '0'.
11. Turn the unit 'on' using the controller.



#### For models with an extra controller

1. Adjust the minimal voltage of the extra controller:
  - Open the extra controller as described above.
  - Attach a multimeter to 'Vout'.
  - Set the switch to the minimum voltage:
    - Turn the switch all the way to the left;
    - Turn it to the right until the switch clicks;
    - Carefully turn it to the left until you feel resistance, but the switch does not quite click.
  - Set the minimum voltage to 1.05V.
  - Connect the extra controller as described above.
2. Turn the unit on using the controller that is used for operating the unit.
3. Check the operation of the extra controller:
  - Open the door. On the first occasion, the unit has a start-up time of approx. 3 seconds.
  - Close the door.
  - Check that the fans continue rotating very slowly.
  - Open the door. The unit should now start up immediately.

#### For models with b-touch control panel

Place the control panel back into the wall holder.

When connecting the control panel, the control panel searches for connected units and then briefly displays the number of connected units.



#### **Caution:**

If the number of units displayed does not match the number connected, check the wiring and power supply of the units and reconfigure the system via **menu > Maintenance > Reset system**.

#### **Optional:**

Lock the control panel with the screw on the underside.

During the first start-up the control panel displays the '**installation guide**'. Go through the guide to make the most necessary settings.

If the installation guide is not displayed, it can be started via: **menu > Maintenance > Installation**.

If the control panel does not work, or if the display shows an error message, there is an error: consult the relevant section.

**n** Note:  
The settings of the b-touch control panel can be copied to another b-touch control panel. See 7.10 Copying the settings.

**n** Note:  
After installation, the control panel may possibly be removed. See 2.8.1 Special points regarding the control panel for the conditions.

**For all models:**

Check that the fans are rotating.

**C** Caution:  
If the fans run out of true, it is possible that the unit is not standing or hanging completely level. Correct this, if necessary.

**For water-heated models type WH(-2):**

1. Check that the heat exchanger is connected correctly.
2. Make sure that the central heating system has been turned on.
3. If the b-touch control panel is implemented:  
Make sure that heating is enabled on the control panel.
4. Feel whether the discharged air stream becomes warm. This may take some time and is dependent on the need for heating.
5. Vent the heat exchanger.
6. Adjust the unit on the water side.

**C Caution:**  
For models with basic control (type Basic): Ensure that at the lowest fan speed the maximum discharge temperature is not exceeded. For the maximum discharge temperature, see section 1.3.6 Field of application.

**C Caution:**  
In the case of a combination of models with a control circuit board (type Auto) and models without control circuit board (Basic): Adjust all units on the water side. Ensure that all units have the same discharge temperature.

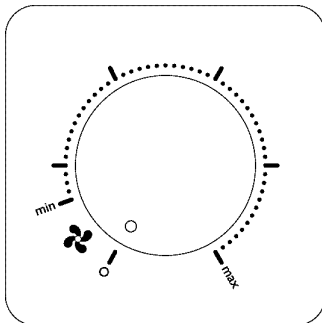
## 3. Operation with b-control

Various control units are available for the industrial air curtain. This chapter describes operation with the b-control continuously variable controller that is used on units having a basic control (Basic type).

### 3.1 Introduction

This section describes the functions of the b-control continuously variable controller which are necessary for the operation of the unit. The isolation switch on the unit is only needed during maintenance and servicing.

### 3.2 Switching ON and OFF



When the controller is set to strength **0**, the unit is switched OFF.

Turn the knob of the controller clockwise in order to switch the unit ON.

#### **n** Note:

The unit switches on commencing at the minimum strength '**min**'.

### 3.3 Regulating the strength

The fan speed can be regulated in a continuously variable manner with the controller.

The most optimal speed is the minimum strength at which the airflow touches the ground and there is no draft across the ground. This may vary per day and during the course of the day.

## 4. Operation with b-touch

Various control units are available for the industrial air curtain. This chapter describes operation with the b-touch control panel that is used on 4500 Series units having an automatic control (Auto type).

### 4.1 Introduction

This section describes the functions of the b-touch control panel, which are required for setting up the unit.

#### **n** Note:

After installation, the control panel may possibly be removed. See 2.8.1 Special points regarding the control panel for the conditions.

For the purpose of altering setting easily, the control panel can remain present.

#### 4.1.1



#### Control panel

The b-touch control panel has a touch screen to set all the air curtain functions:

- Turning the unit ON and OFF;
- Adjusting the strength of the unit;
- Switching the heating ON and OFF;
- Entering settings to adjust the operation of the unit to site conditions.



#### 4.1.2 Multiple units operated from a single control panel

If multiple units (maximum of 3 units) are connected to the b-touch control panel, the settings on the panel are the same for all units.

#### 4.1.3 Settings

- ✔ Select ✔ to save the settings and return to the previous screen.
- ✘ Select ✘ to return to the previous screen without saving the changes.

## 4.2 The Home screen



The settings of the unit and the room temperature can be adjusted on the Home screen.

- Touch the parts of the symbol to select manual or automatic and to adjust the strength of the unit or the room temperature.
- Touch the airflow symbol to obtain concise information about the operation of the unit.
- Touch menu to open the main menu.

#### 4.2.1 Help function

?  
help

Call up additional information concerning the current point in the operation by touching 'help'.

#### 4.2.2 Turning the unit ON and OFF

You can switch the unit ON and OFF manually, using the control panel.

- Touch **on/off** in order to turn the unit ON or OFF. If the unit is on, the screen will become darker after some time, in order to save energy. When the screen is touched, it lights up again. This function cannot be deactivated.

If the unit is switched off, the screen will go black after some time. Touch the screen to activate it again.

# CHIPS

The unit can also be switched ON and OFF other ways:

- Using external controls (see function **65. Control panel input** and **60. Function of inputs**).
- Via the internal timer or via an external release signal on the unit.

In these cases, the ON/OFF button can be hidden via: **Configuration > 21. User interface options > Display on/off button**.

## 4.2.3 The CHIPS control

By default, the unit operates with fully automatic control. Depending on the selected settings, the unit can also be controlled manually. In automatic mode, the unit operates under CHIPS control. This control matches the strength and heat of the unit to changing weather conditions. This reduces energy consumption and improves comfort through selection of the optimum setting under all circumstances. CHIPS stands for “Corrective Heat and Impulse Prediction System”. The unit works on the basis of the outdoor temperature and the room temperature near the air curtain.

## 4.2.4 Automatic or manual control

The unit has an automatic mode and a manual mode. You can select these by touching the uppermost part of the symbol. When the unit is switched on, it is always in automatic mode. If you wish to use the unit in manual mode only, switch off the automatic mode via: **menu > Settings > 1. Select modes**.

In the manual mode, the unit operates with a fixed set fan speed, possibly influenced by the settings of function **26. Manual: Door response**.

### Recommended setting of the unit

To obtain the maximum possible separation effect and the greatest possible comfort with the least possible energy consumption, the use of the fully automatic CHIPS control is recommended.

## 4.2.5 Regulating the strength

### Adjusting the automatic strength control

In automatic mode, the strength and temperature of the air-flow are regulated automatically. Due to weather conditions you might want to adjust the automatic setting. If you feel a cold draft along the floor, you can increase the automatic strength.



### Manual setting of the strength

With the manual setting, you can select the strength. To achieve maximum climate separation with minimum energy consumption, selecting the lowest strength at which no draft occurs is recommended. This setting may possibly need to be changed during the course of the day.



## 4.2.6 Required room temperature

You can set the temperature to a comfort level. This is the temperature at the air curtain. See 4.4 Preferences to switch between °C and °F.




### **n** Note:


If a room sensor has been installed, that is the place where the temperature is measured.

Temperature adjustments made via the home screen of the b-touch control panel only apply until the starting time of the following period. The default value can be set via: **menu > Settings > 5. Room temperature.**


## 4.2.7 Errors

The  symbol indicates that there is an error. An error message is also displayed.

- Touch this message for further information on the error and for instructions on how to respond.

**W** Warning:  
**Some errors may cause damage or danger to persons if they are disregarded. If  is displayed then follow the instructions on the control panel regarding response.**

### **n** Note:

The  symbol and the error message remain displayed as long as the error has not been remedied.



If an error has remedied itself, a corresponding message will be displayed. Touch this message to display the **Error history** and to read out the errors and the times of their occurrence. This list can also be read out via: **Maintenance > Error history**.


**See also: 5.2 "Error messages on the control panel" on page 80**

#### 4.2.8 Symbols



The outdoor temperature sensor absent symbol (X'd out) indicates that the outdoor temperature is based on a monthly average. Only treat this as an error if this is not a deliberate setting.



The symbol  indicates that the timer is switched on.





The symbol 'i' indicates that there is currently a tip to be read. Touch the symbol to read the tip.

### 4.3 Main menu


#### 4.3

Touch **'menu'** to open the Main menu. Settings can be entered for a number of frequently used functions; in submenus settings can be entered to adapt the operation of the unit to specific site conditions.

- Touch **home** to return to the Home screen.
- Use  and  to browse through the list.

If the control panel is not operated for some time, it automatically returns to the Home screen without saving the changes.

#### Lock screen

Select **Lock screen** in order to prevent unauthorized access. The  symbol appears on the screen.

#### Unlocking

Touch the screen for 5 seconds to unlock it.

## Turning heating on and off



The unit's heating can be switched on and off manually.

Switching the heating **off** disables the room temperature control and any **Heating on**.

This function can be deactivated via setting **21** in the configuration menu.

- Select **Heating**.

When the heating is switched off, the airflow is displayed in blue.

The heating can also be switched off by the control itself:

- by an external signal on the unit's input, see: **menu > Configuration > 60. Function of inputs**, setting **Heating off**;
- when the outdoor temperature is higher than the setting of function **41. Heating OFF temperature**.

## Cleaning display


Using the touch screen can leave marks or fingerprints on the screen. The screen can be cleaned using a soft damp cloth.

Use this function to disable the touch screen for 20 seconds to be able to clean the screen.

## Timer

The b-touch control panel has a one week timer.

Two start and stop times can be set for each day of the week. The unit is on between the start time and the stop time. The second start and stop times are optional. When the ON/OFF button is displayed on the screen, the unit can also be switched ON or OFF manually. From the next switching moment, the unit follows the timer again.

When the timer is switched on, the  symbol is displayed on the Home screen.

## 4.4 Preferences

### Preferences

The menu item **Preferences** allows you to make settings for the use and display of the control panel.

### Set language

The control panel offers a choice of languages. Choose your preferred language from the list.

### Set date and time

The date and time are necessary for the timer function and for tracking usage statistics of the unit.

### **C** Caution:

The date is also required if there is no outdoor temperature sensor or contact sensor connected to the unit. In that case, the CHIPS control estimates the outdoor temperature based on the month of the year and the climate data for your country. An incorrect date causes the unit to work less optimally.

The automatic summer time function switches the clock to summer or winter time in accordance with the applicable European rules. If you do not use this function, you can switch to summer time manually. The clock is then set one hour forward.

### Celsius / Fahrenheit

Choose between a temperature display in degrees Celsius or degrees Fahrenheit.

### Display brightness

Set the brightness of the screen to your personal preferences or to the specific situation.

### Show tips

The control panel can show tips about the use of the unit.

The display of these tips can be enabled or disabled.

## 4.5 Settings

The **Settings** menu allows you to enter settings which influence the day-to-day operation of the unit.

### 1. Select modes

The control panel has an automatic mode and a manual mode. With the function Select modes, you can set which of these modes can be selected in the HOME screen.

### 5. Room temperature

Here, set the temperature which is to be used by default as the room temperature when starting up the unit.

The desired room temperature can temporarily be adjusted on the home screen until the next start-up moment.

### 6. Minimum air temperature

Set the minimum differential between the room temperature and the discharge temperature.

Increase the differential for more comfort. A smaller differential saves energy.

### 8. Night temperature

The night temperature is used when the unit is switched off. When the room temperature drops below this set value, the unit will start working in order to keep the room at the night temperature.

#### **n** Note:

This function only operates when the heating is switched on.

#### **W** Warning:

**Be aware that the airflow of the unit can set objects in motion. This might set off an alarm system in the building at night.**

### 9. Calibration

An unfavorable location of the room sensor or use of the temperature sensor in the unit may be the reason why the displayed temperature deviates from the actual temperature.

Use this function to adjust the temperature reading.

## 4.6 Configuration

### 20. Access control

The **Configuration** menu allows you to enter settings in order to adjust the operation of the unit to the room and the system. Usually, this menu is used only for installation, maintenance and service purposes.

#### **Pin code**

Access to the entire control panel or to the menu only can be protected with a four-digit PIN code.

**The default PIN code is 0000.**

#### **Access level**

The control panel can be safeguarded at different access levels.

### 21. User interface options

#### **Display on/off button**

The unit can be switched ON and OFF manually. This can also be done via the internal timer or via an external release signal on the unit. In this case you can disable the manual on/off option. The on/off button is then not displayed on the Home screen.

#### **Temperature display**

By default, the room temperature is displayed. With this function, you can select another temperature to display or switch off the temperature display.

If the temperature display is switched off, there is no temperature control.

#### **Heating OFF option**

Use this function to enable or disable the option which allows the user to switch the heating ON/OFF manually.

#### **Error display**

Some error messages may be caused by external factors such as the central heating system and do not necessarily have an influence on the function of the unit.

Use this function to suppress these messages. Safety-related warnings will always be displayed.



## 25.Auto: Door response

### Door response

The unit can respond in various ways to the opening and closing of the door. Configure whether the response should be immediate or gradual.

**Immediate change:** The unit responds immediately to the opening and closing of the door by quickly switching between the fan speeds for the door open situation and the door closed situation. Use this setting if the door is not often opened repeatedly in quick succession.

**Gradual change:** The speed at which the unit responds to the opening and closing of the door is based on the open/closed ratio. If the door opens repeatedly in quick succession, the unit adjusts gradually, so that it does not need to start up completely over and over again and high fan strengths (with attendant noise) are not so necessary. Use this setting if the door is regularly opens repeatedly in quick succession and the changes between low and high fan strengths are undesired.

### Fan speed

Set what the fan speed must be if door is closed. This is also the minimum setting with door open.

If this function is set to **0** (fans off) or **5**, then, because of the room temperature control, the fans can nevertheless start working while the doors are closed.

### Room temperature control

If the door is closed, the unit helps to keep the room at the correct temperature controller. If the set fan setting for closed door has been set to **0** or **5**, this function does not work.

If room temperature control is indeed desired, the function can still be activated here.

### Fan speed for room temperature control

Set the percentage of the fan speed that must be used for room temperature control if this has been set via **menu 25. Auto: Door response**.

As soon as the room temperature has been reached, the fans switch off.

## Stand-by heating

The control can be set in such a way that heat is immediately available when the door is opened. This is a percentage of the maximum heat available for this function. The maximum heat depends on the outdoor temperature, among other things.

Set the amount of heating that must be available when the door is opened:

- For immediate heat, set a high percentage.
- For saving energy, set a low percentage.

**n**

### Note:

The room temperature control can affect this amount of available heat.

## 26. Manual: Door response

Set the way in which the unit in manual mode should respond to the opening and closing of the door:

- Direct response.
- No response. (The unit always works on the set fan setting)

## 31. Maximum strength

In order to restrict the sound level, the maximum fan speed can be limited. This function only has effect on the automatic mode.

Use of this function can reduce comfort.

## 32. Deceleration time

You can set a post-rotation time for the fan. Here, set the period of time it should take for the fan to decelerate from maximum speed to standstill.

## 33. Boost function

If there is a great difference between the desired room temperature and the actual room temperature, the fan speed can be increased in order to reach the desired temperature more quickly.

Set the temperature difference at which the boost function should be activated and what the fan's increase in speed should be.

Use this function if the unit is also used for heating the room.

If **61. Function** of outputs is set to value **Risk of freezing**, a contact on that output is also made when the actual temperature is higher than this setting.

**41/42/43 Operation at higher outdoor temperatures**

As the outdoor temperature rises, the need for climate separation and heating changes. In functions **41**, **42** and **43** you specify at what outdoor temperatures the heating and the fans must react to this.

**41. Heating OFF temperature**

CONDITION	NEED	FUNCTION	OPERATION
It is colder outdoors than indoors.	Heated climate separation	Normal operation	Heating: on Fans: on
It is approximately as warm outdoors as indoors.	Ambient climate separation	41. Heating OFF temperature	Heating: <b>off</b> Fans: on
	No climate separation	42. Fan OFF temperature	Heating: off Fans: <b>off</b>
It has become much warmer outdoors than indoors.	Ambient climate separation	43. Temperature unheated usage	Heating: off Fans: <b>on</b>

If the outdoor temperature rises above this point, the unit's heating is switched off.

A higher value gives more comfort, a lower value saves energy.

**42.Fan OFF temperature**

When the outdoor temperature rises, there is less need for climate separation. In order to save energy, the fans can be switched off at a pre-set outdoor temperature.

Set this value at 50°C in order to leave the fans on all the time.

**43.Temperature unheated usage**

When the outdoor temperature becomes higher than the desired room temperature, there is a need for climate separation without heating. Set the outdoor temperature at which the unit should function in an unheated mode in order to keep the heat out.

Set this value at 50°C in order to leave the temperature control on all the time.

#### 44. Outdoor temperature

The automatic CHIPS control needs an outdoor temperature in order to calculate the optimal setting. Without temperature data from a sensor, the outdoor temperature is estimated on the basis of the month of the year and your country. Climate data are used for this.

The function is only useful if the date and time have been correctly set. After selecting your country, you can modify the monthly temperatures in accordance with site conditions. Since this is only an estimation, it may be that your unit does not function optimally.

**n** Note:  
The automatic control works less efficiently without an outdoor temperature sensor.

#### 45. Extra frost protection

##### **For water-heated models only**

When the unit is switched off, the water valve closes by default.

By default, the unit is equipped with frost protection. You can additionally protect the unit against frost damage by leaving the water valve partially open at certain temperatures.

Select Valve position and set the opening percentage of the valve so as to always keep a flow running over the heat exchanger in the unit.

Set the maximum outdoor temperature at which the additional frost protection must be activated. When the temperature exceeds this value, the additional frost protection switches off again.

#### 46. Maximum discharge temperature

The controller limits the discharge temperature to a maximum of 122°F [50°C]. Set a lower value in order to save energy.

#### 47. Overheat protection

If the actual room temperature becomes higher than the preset room temperature, heating can be switched off in order to prevent the room from becoming too warm.

Set the temperature above which the heating must be disabled.

**n** Note:  
This function can only be used if the unit is set to automatic.

**n** Note:  
If this function is activated, then function **6. Minimum air temperature** is ignored.

## 50. Installation height

In order to use the automatic control as efficiently as possible and with minimum energy consumption, it is necessary to set the installation height of the unit correctly.

**n** Note:  
Use values in meters.

The installation height is the distance from the floor to the underside of the unit.

## 60. Function of inputs

The unit has three inputs (terminal block X520) which can be used to enable a function to be controlled by an external accessory such as a door contact switch, a thermostat or a signal from a building management system.

By default, input 3 is used for the door contact switch.

### Values for inputs 1 and 2

VALUE	OPTION	DESCRIPTION
0	No function	The input has no function.
1	Unit off locally – NO	The unit is switched OFF when the contact is closed. (This only works with the units to which the input signal is directly connected (locally).)
6	Heating off	The heating is switched OFF when the contact is closed.
9	Release – NO	The user is allowed to switch the unit on and off when the contact is closed.
10	Dirty filter – NO	Displays a “dirty filter” warning if the contact is closed.
21	Switch all units on	All units are switched ON when the contact is closed.
51	Unit off locally – NC	The unit is switched OFF when the contact is open. (This only works with the units to which the input signal is directly connected (locally).)
56	Heating on (dependent on software version)	The heating is switched ON when the contact is closed.
59	Release – NC	The user is allowed to switch the unit on and off when the contact is open.
60	Dirty filter – NC	Displays a “dirty filter” warning if the contact is open.
71	All units off	All units are switched OFF when the contact is closed.

The function of input 3 is set via other functions in the *b-touch* control panel. In addition, the function of this parameter (60.3) is controlled via the settings file or via Modbus.

### Values for input 3

VALUE	OPTION	DESCRIPTION
13	Door contact switch – NO	If the door opens, the contact is closed.
21	Switch all units on	All units are switched ON when the contact is closed.
63	Door contact switch – NC	If the door opens, the contact is opened.
71	All units off	All units are switched OFF when the contact is closed.

### Release delay input 1

When you use input 1, you can make the effect of an input signal persist for some time after the signal has been given ('release delay'). You can use this setting in combination with a door contact switch, for example, in order to keep the unit running for a while after the door has been closed.

### 61. Function of outputs

The unit has a connection (terminal block X510) for three output signals: these can be used for controlling the central heating system, for example, or for transmitting status reports to a Building Management System (BMS).

By default, output 3 is used for error messages. The outputs work independently of each other.

### Multiple units operated from a single control panel.

The outputs always have a global effect: the signals are always the same in all units connected to the control panel.

### Values

VALUE	OPTION	DESCRIPTION
1	Error – NO	The contact is closed as soon as an error occurs.
2	Dirty filter – NO	The contact is closed as soon as the maximum filter lifespan has expired.
3	Heating deficit	The contact is closed when the unit cannot reach the desired air temperature.
4	Error or dirty filter – NO (if filter present)	The contact is closed as soon as an error occurs or when the maximum filter lifespan has expired.
8	Unit on	The contact is closed as soon as the unit is switched on.

VALUE	OPTION	DESCRIPTION
10	Error local – NO	The contact is closed as soon as an error occurs in the unit in question.
11	Fan active – NO	The contact is closed when the fans are running.
13	Heating on	The contact is closed when the unit requires heating. Use this to switch the heating system ON or OFF via the unit.
15	Risk of freezing	The contact is closed when the temperature inside the unit drops below 7 °C.
17	Use boost function	The contact is closed when the difference between the desired temperature and the room temperature is greater than the value set for 33. Boost function.
31	Copy input 1	The output follows the contact on input 1
32	Copy input 2	The output follows the contact on input 2
33	Copy input 3	The output follows the contact on input 3
40	Overheating protection	The contact is opened as soon as the high-limit thermostat has been activated (only for output 3, only for models with electrical heating)
41	Fan malfunction – NC	The contact is opened when there is a malfunction in the fan. (only for output 3, only for types L and XL)
51	Error – NC	The contact is opened as soon as an error occurs.
52	Dirty filter – NC	The contact is opened as soon as the maximum filter lifespan has expired.
60	Error local – NC	The contact is opened as soon as an error occurs in the unit in question.
61	Fan active – NC	The contact is opened when the fans are running.

**71. Indoor temperature sensor** Select the sensor which the system must use for the indoor temperature:

- Select the sensor on the unit if no room sensor has been installed.
- Select the room sensor if it has been installed.
- Select the average between the unit sensor and the room sensor.

It is possible to limit the room temperature that can be set by the user. Set a minimum and a maximum room temperature.

## 4.7 Maintenance

The menu **Maintenance** contains information on the use of the unit and offers a number of functions which are necessary for remedying errors.

### Status

The status screen displays general information about the installation and specific information per group and per unit connected.

### Current errors

Gives an overview of current errors. The error messages can also be deleted here.

### Error history

Gives an overview of the errors which have occurred.

### Capacity test

Use this function to test the capacity of the unit and your heating installation.

The unit will run for 120 minutes at the highest fan speed and with the highest heating capacity. You can check the discharge temperature and the heating capacity per meter of unit length. The discharge temperature is limited to 50°C.

**For units with water heating:** If the heating capacity is too low, check the supply and return water temperatures and the water flow.

### Valve check

Use this function to check the operation of the water valve:

1. Set the opening percentage of the valve to 0%;
2. Press start. The fans will start rotating at the highest speed;
3. Check whether the discharged air is cold;

### **n** Note:

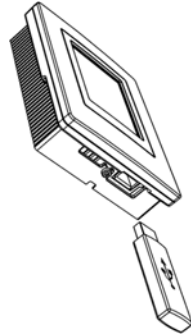
It may take some time before the valve reaches the adjusted opening percentage.

4. Repeat steps 1 and 2 for the percentages 50% and 100% as well. In doing so, check whether the discharged air gets warmer per step.



<b>Check door contact switch</b>	With this function, you check the operation of a door contact switch connected to the unit. For this purpose, you have to open and close the door, so that the control panel can detect the switch.
<b>Installation</b>	<p>This installation guide leads you through the most frequently required settings.</p> <p>The installation guide is started up automatically during the first start-up of the unit or after the resetting of the factory configuration.</p>
<b>Unit code</b>	For entering the unit code after replacement of the control circuit board in a unit.
<b>Default settings</b>	Restores the default factory settings of the setup menu. The settings entered in the configuration menu are retained.
<b>Factory configuration</b>	Restores the standard factory configuration. All settings are then lost.
	<p><b>n</b> <u>Note:</u> The installation guide will be restarted.</p>
<b>Reset system</b>	The control panel searches for connection with the attached units again. Use this function when remedying errors and during connection or disconnection of units.

## 4.8 USB



The control panel is equipped with a USB port to which only a USB flash drive can be connected. This is used for:

- updating the software
- importing and exporting settings
- exporting usage data

This menu is automatically activated when a USB flash drive is connected. The menu is closed again when the USB flash drive is removed.

### **C** Caution:

Do not remove the USB flash drive during the updating or during the importing or exporting of data. This can take several minutes.

### **W** Warning: **Connection of other electronic devices to the USB port can cause serious damage to the control panel or to other electronic components.**

### **Software update**

Products are continuously improved. It is recommended that you update the software of the control panel when updates become available. Consult [www.schwankgroup/software](http://www.schwankgroup/software) for updates.

- The installed version of the software can be read out from Maintenance > Status.
- Download the latest version of the software via Schwank's website.

See also: **7.11 Updating the software**

### **Upload logo**

It is possible to use your own logo or image as background for the display.

Requirements for the image:

- Windows bitmap;
- Filename: logo.bmp;
- Dimensions: maximum 240 x 320 pixels;
- Color depth: 8-bit grayscale or 24-bit color.

### **n** Note: Uploading a logo replaces the standard logo.

<b>Export/import settings</b>	For copying settings between control panels. See also: <b>7.10 Copying the settings</b>
<b>Exporting system info</b>	Export the file ' <b>system_info</b> ' for an overview of all connection control circuit boards and control panels with corresponding software versions.
<b>Export log...</b>	<p>The Export log functions write data concerning the operation of the unit to the USB flash drive. These files can then be analyzed on a computer.</p> <p>The files contain the following data:</p> <ul style="list-style-type: none"> <li>• <b>log_func</b>: Data concerning the operation of the unit.</li> <li>• <b>log_error</b>: Error report history.</li> <li>• <b>log_user</b>: User settings history.</li> <li>• <b>log_stat</b>: not in use.</li> <li>• <b>system_info</b>: Overview of connected control circuit boards and control panels.</li> </ul>

**n** Note:  
 The process of exporting can take several minutes.  
 Repeat if 100% is not achieved.

# 8 Errors

**d Danger:**  
**All work on the inside the unit may only be carried out by personnel who are technically qualified to do so.**

**W Warning:**  
**Before you begin read the safety instructions.**

## 8.1 Resolving simple problems

If you suspect an error, first try to resolve the problem, using the table below. You do not have to be an expert in order to do this.

If this fails to resolve the problem, there may be a fault; in that case, alert a service technician.

Some problems can be resolved simply by resetting the system once. (See **5.2.3 Error messages on the control panel- Reset system**)

PROBLEM	PROBABLE CAUSE	WHAT TO DO
The unit does not work.	The unit has not been switched on	Switch the unit on
	The unit has no power supply.	Check the power supply: <ul style="list-style-type: none"> <li>▪ isolation switch,</li> </ul>
	The unit has been switched off by external control components	Check external control components, if present: <ul style="list-style-type: none"> <li>▪ door contact switch: is the door open?</li> </ul>
	The unit has been switched off by the thermal cut-out.	<ol style="list-style-type: none"> <li>1. Switch the unit off using the control panel.</li> <li>2. Allow the unit to cool down.</li> <li>3. Turn the unit on and check whether it is now working again.</li> </ol> Contact Schwank if this error occurs repeatedly.

PROBLEM	PROBABLE CAUSE	WHAT TO DO
The unit is switched off but the fans continue rotating slowly.	An extra connected controller is providing power to the fans, so that these start up immediately when the door opens.	This is not an error.
The unit is switched on but is not discharging any air.	The fans may be switched off if there is only a small difference in temperature between indoors and outdoors.	This is not an error. <b>For units with <i>b-touch</i>:</b> If this is considered a problem, the value of function 42. Fan OFF temperature can be set to zero.
The unit is not discharging much air. (There is a draft)	The inlet and/or discharge section is blocked.	Remove obstacles to the inlet and discharge section.
	The unit is set at too low a strength.	Switch the unit to a higher strength.
	Only for models with a filter: The filter is dirty.	Clean or replace the filter.
	Only for models with heating: The heat exchanger has become dirty.	Clean the heat exchanger.
The unit is not heating or not heating sufficiently.	The unit is set at too low a strength.	Switch the unit to a higher strength.
	Only for water-heated models: The central heating system is not working properly.	Check the central heating system. <ul style="list-style-type: none"> <li>▪ Check the connections.</li> <li>▪ Check the operation.</li> <li>▪ Check the capacity.</li> </ul>
<b>For units which have automatic regulation and b-touch control panel:</b>		
The control panel display is black.	The control unit has no power supply.	Check the power supply: <ul style="list-style-type: none"> <li>▪ plug in the power socket,</li> <li>▪ isolation switch,</li> </ul>
The display is on, but does not react to touch.	If the # symbol is shown on the display: The display is locked.	Touch the screen for 5 seconds to unlock it.
The display flickers	The power supply is too low or not constant	Reduce the brightness of the display to a level at which flickering no longer occurs, via <b>menu &gt; Preferences &gt; Display brightness.</b>
The unit blows out cold air (without error message).	The discharge temperature is dependent on the outdoor and indoor temperature	This is not an error. If this is considered a problem, the value of function 6. Minimum air temperature can be increased.

PROBLEM	PROBABLE CAUSE	WHAT TO DO
The unit discharges cold air and the airflow on the display is blue.	The heating has been switched off manually.	Turn the heating on via <b>menu &gt; Heating</b> .
	The heating has been switched off because the outdoor temperature is too high.	This is not an error. If this is considered a problem, the value of function <b>41. Heating OFF temperature</b> can be increased.
	The (set) room temperature has been reached. The unit is ventilating unheated.	This is not an error.
	The heating has been switched off by a signal to the unit's input.	This is not an error. If this is considered a problem, the function of the input can be changed via <b>60. Function of inputs</b> .
The heating is disabled (the airflow on the display is blue) and the unit is nevertheless discharging warm air.	The heating has been switched on by the additional frost protection.	This is not an error. If this is considered a problem, the function <b>45. Extra frost protection</b> can be disabled.
The unit is discharging air harder than expected	If there is a big difference between the set temperature and the actual temperature, a unit may temporarily operate at a higher setting in order to attain the pre-set temperature faster.	This is not an error. If this is considered a problem, you can switch off function <b>33. Boost function</b> or set it to a different temperature difference or a different increase in the fan setting.
The door is closed but the fans are still running.	This may be caused by the settings for a closed door situation.	Check the settings of function <b>25. Auto: Door response</b> .

## 8.2 Error messages on the control panel



### 8.2.1 Reading out errors

#### Current errors

Current errors are displayed on the Home screen. If an error has remedied itself, a corresponding message will be displayed.

When the error message is touched, the screen displays an explanation, together with a list of the actions to be taken. The message will disappear from the Home screen only when the error has been remedied.

More than one error may occur at the same time. You can read out a list of current error codes via:

**menu > Maintenance > Current errors.**

#### No-longer-current errors

If an error has remedied itself, a corresponding message will be displayed. Touch this message to display the error history and to read out the last five errors and the times of their occurrence. This list can also be read out via:

**menu > Maintenance > Error history.**

This message will disappear when touched or when the unit is switched on again.

### 8.2.2 Deleting errors

Most error messages will disappear automatically when the problem is resolved. Certain errors have to be remedied, however, by deleting the error message via: **menu > Maintenance > Current errors.**

### 8.2.3 Reset system

Some errors can be remedied by resetting the control panel via: **menu > Maintenance > Reset system.** The panel will then search for connected units again.

In this process, all settings are retained.

### 8.3 Remediating errors that are accompanied by an error message

**For models with b-touch control panel:** Try to remedy errors that are accompanied by an error message, making use of the error codes table. Technical expertise is required for this.

CODE	PROBABLE CAUSE	WHAT TO DO
E1	<p>The control panel does not communicate with one or more connected units.</p> <p>This error may occur:</p> <ul style="list-style-type: none"> <li>▪ when a connected unit is removed or replaced,</li> <li>▪ due to a brief error in the power supply of a connected unit,</li> <li>▪ due to incorrect cabling,</li> <li>▪ due to a fault.</li> </ul>	<ol style="list-style-type: none"> <li>1. Check whether all connected units are provided with power supply.</li> <li>2. Check whether the dummy plug on terminal X535 of the last connected unit is present.</li> <li>3. Check the control cables: <ul style="list-style-type: none"> <li>▪ are they correctly connected and free of breaks?</li> <li>▪ are they stretched out or rolled up in a bifilar coil?</li> <li>▪ are they shielded from magnetic fields?</li> </ul> </li> <li>4. Check the fuses.</li> <li>5. Check the wiring between the control panel and connections X530 and X535 and X60 in the unit.</li> <li>6. Reset the system if the error message does not automatically disappear.</li> </ol>
E2	There are units connected that have an invalid or unknown unit code, or an invalid combination of unit types.	Check and compare the unit types on the rating plate. The units must have the same battery type and preferably the same capacity.
	The control panel software is outdated.	Check the version number of the software via menu > Maintenance > Status.
	The control panel does have power but is not communicating with any unit.	<ol style="list-style-type: none"> <li>1. Check the control cables: <ul style="list-style-type: none"> <li>▪ are they properly connected and fully intact?</li> <li>▪ are they stretched out or rolled up in a bifilar coil?</li> <li>▪ are they shielded from magnetic fields?</li> </ul> </li> </ol>
E6	<p>For water-heated models:</p> <p>Risk of freezing because discharge temperature is too low. Frost protection has been activated.</p> <p><b>Freezing may cause damage to the heat exchanger.</b></p>	<ol style="list-style-type: none"> <li>1. Clear the error message.</li> <li>2. Ensure that the temperature in the room rises above 47 °F (8 °C).</li> <li>3. Follow the instructions for error code F3</li> </ol> <p>You can prevent this error by setting the unit to switch on the central heating system when there is a risk of freezing (Function <b>61. Function of outputs on Heating on</b>).</p>



CODE	PROBABLE CAUSE	WHAT TO DO
E7	Fan error.	<ol style="list-style-type: none"> <li>1. Clear the error message</li> <li>2. Check the fans. If one or more fans do not work, then check: <ul style="list-style-type: none"> <li>▪ the fan wiring;</li> <li>▪ the connections on the control circuit board (X344);</li> <li>▪ the transformer fuse;</li> <li>▪ the transformer itself.</li> </ul> </li> </ol> <p>If these are in order, then replace the fan.</p>
F2	For water-heated models: There is too much heating. This error may occur if the control valve does not work correctly.	<ol style="list-style-type: none"> <li>1. Switch the unit OFF using the control panel, wait for one minute, and switch it ON again.</li> <li>2. Check that the connections of the supply and return pipes have not been interchanged.</li> <li>3. Check the wiring and connectors of the valve drive (X377) and the discharge temperature sensor (X350).</li> <li>4. Remove the drive from the valve and check the interior for mechanical operation and defects.</li> </ol>
F3	For water-heated models: The central heating system switches on later than the unit.	<p>You can:</p> <ul style="list-style-type: none"> <li>▪ switch on the central heating system earlier;</li> <li>▪ set the unit to turn on the central heating: Set function 61. Function of outputs to Heating on and connect the relevant output to the central heating system.</li> <li>▪ turn off this error message: Set function <b>21. User interface options &gt; Error display to Disable.</b></li> </ul>
	For water-heated models: There is too little heating. This error may occur: <ul style="list-style-type: none"> <li>• if not enough hot water is supplied;</li> <li>• if the control valve does not work correctly.</li> </ul>	<ol style="list-style-type: none"> <li>1. Check the central heating system: <ul style="list-style-type: none"> <li>• is it turned on?</li> <li>• is it able to supply enough hot water?</li> </ul> </li> <li>2. Check whether the battery only becomes partially warm: if so, it needs venting.</li> <li>3. Check the wiring and connectors of the valve drive (X370) and the inlet temperature sensor (X360).</li> <li>4. Remove the drive from the valve and check the interior for mechanical operation and defects.</li> </ol>
	For all models: If the fans do not rotate:	<ol style="list-style-type: none"> <li>1. Check whether the fans are rotating. If one or more fans do not work, check: <ul style="list-style-type: none"> <li>▪ the wiring of the fans;</li> <li>▪ the connections on the printed circuit board (connectors X60);</li> <li>▪ the transformer fuse;</li> <li>▪ the transformer itself.</li> </ul> </li> </ol>

CODE	PROBABLE CAUSE	WHAT TO DO
F5	The temperature sensor in the unit's discharge section does not work.	<ol style="list-style-type: none"> <li>1. Check the sensor's wiring and connection (connector X350).</li> <li>2. Replace the sensor.</li> </ol>
F6	The temperature sensor in the unit's inlet section does not work.	<ol style="list-style-type: none"> <li>1. Check the sensor's wiring and connection (connector X360).</li> <li>2. Replace the sensor.</li> </ol>
F7	The outdoor temperature sensor is not working. On the home screen there is also a symbol indicating outdoor temperature sensor absent.	<p>If the wired outdoor temperature sensor comprises part of the system: The outdoor temperature is now based on a monthly average for your country.</p> <ol style="list-style-type: none"> <li>1. Check the wiring and connection of the outdoor temperature sensor (connector X540).</li> <li>2. Possibly, replace the sensor.</li> <li>3. Via the installation guide, you can possibly opt not to use the outdoor temperature sensor.</li> </ol> <p>If the wired outdoor temperature sensor does not comprise part of the system:</p> <ol style="list-style-type: none"> <li>1. Clear the error message.</li> <li>2. The symbol indicating outdoor temperature sensor absent remains on the home screen if the outdoor temperature is not measured by the IR sensor either, but is based on a temperature table.</li> </ol>
F12	<p>If function <b>71. Indoor temperature sensor</b> is set to Room sensor The room sensor does not work. The indoor temperature is now based on the temperature sensor in the inlet section of the unit.</p>	<ol style="list-style-type: none"> <li>1. Check the wiring and connection of the sensor (connector X354).</li> <li>2. Replace the sensor.</li> </ol>
F16	<p>For models with Daikin direct expansion system and electrical heating (type DKE): Heating medium sensor does not work. The electrical heating is not switched on in the defrost mode.</p>	<ol style="list-style-type: none"> <li>1. Check the wiring and the connection of the medium sensor (connector X354)</li> <li>2. Possibly, replace the sensor.</li> <li>3. Possibly, activate the electrical heating via <b>function &gt; Hybrid heating</b></li> </ol>

## 8.4 Fixing errors that are not accompanied by an error message

If you suspect an error but no error message is displayed:

1. Referring to the preceding sections, check whether you can easily resolve the problem.
2. Try to resolve the problem using the table below. Technical expertise is required for this.

PROBLEM	PROBABLE CAUSE	WHAT TO DO
The control panel works normally but the unit does not respond.	The unit is being operated by a signal from an external control.	1. Check functions 60. Function of inputs and Release delay input 1 in the menu Configuration.
	The fans may be switched off if there is only a small difference in temperature between indoors and outdoors.	This is not an error. If this is considered a problem, the value of the function can become 42. Fan OFF temperature.
	The power supply to the fans is cut.	<ol style="list-style-type: none"> <li>1. Check the transformer fuse.</li> <li>2. Check the wiring between the transformer and the fans.</li> <li>3. Replace the transformer.</li> </ol>
The display flickers	The length of the control cable between the control panel and the first unit is too great	Remove excessive length of cable
The unit is not functioning, the display is black and does not react to touch.	The unit is not receiving power.	<p>Check the power supply:</p> <ul style="list-style-type: none"> <li>▪ isolation switch,</li> <li>▪ unit has power.</li> <li>▪ connections and wiring of the power supply.</li> </ul>
	The connection between the control panel and the control circuit board is not good.	<ol style="list-style-type: none"> <li>1. Check the control cable.</li> <li>2. Check the wiring between the connector plate and the control circuit board (connectors X530 and X60).</li> </ol>
	The control circuit board is not working; the LEDs on the control circuit board are not lit.	<ol style="list-style-type: none"> <li>1. Check fuse F141.</li> <li>2. Check the main power cable (connector X01).</li> <li>3. Replace the control circuit board.</li> </ol>
	The control panel is faulty.	Check the control panel by connecting it to another unit with another cable. Replace the control panel if it is not working.
One fan does not work.	The fan is not receiving a power supply or is faulty.	<ol style="list-style-type: none"> <li>1. Check the wiring of the fan.</li> <li>2. Check the transformer fuse.</li> <li>3. Replace the fan.</li> </ol>

PROBLEM	PROBABLE CAUSE	WHAT TO DO
The fans do not work at a particular speed level.	The connection to the relevant branch is not good.	1. Check the transformer connections. 2. Check connector X60.
	The extra controller is not connected properly	Check that the bridge has been removed from between positions 5 and 6 of the connector X60.
The ground leakage circuit breaker switches the unit off.	The ground leakage circuit breaker present is not compliant.	Ensure that an ground leakage circuit breaker <b>type B</b> is present, preferably 300 mA.

# 9 Maintenance

## 9.1 Introduction

This chapter comprises those maintenance activities that the user himself can perform. Maintenance activities and repairs that must be performed by an installer are described in chapter 7 Servicing.

## 9.2 Cleaning the unit

The unit can be cleaned inside and outside with water and household cleaning products. Do not use any solvents.

The fans too can be cleaned with water. There are holes in the unit for the drainage of any water present.

### **W** Warning:

**No water under high pressure may be sprayed on the fans or the terminal boxes.**

Carefully remove dust in the heating element with a vacuum cleaner.

## 9.3 Scheduled maintenance

### 9.3.1 Monthly maintenance with all units:

- Check the heating elements and the fans for dust and other dirt; if necessary, clean.
- Check that all fans work.
- Check that the air curtain works in all the control unit's operating modes.
- Check the discharge section for pollution/dirt and/or blockage; if necessary, clean.

**For units with water heating:**

- Check for water leakage; if this should be the case, then switch off the unit so that it is electrically dead and repair the leakage.
- Check whether the water piping system contains air; if necessary, vent the air out of the system.

**See also:**

**6.2 Cleaning the unit****6.3.2 Annual maintenance**

- Carry out all monthly checks.
- Check the wiring between the terminal boxes in the units and the control unit.
- Inspect the casing, the suspension or mounting structure, and the securing of each unit.
- Check that the fans are firmly attached and are not rotating out of true; if necessary, refasten them.

## 7 Servicing

### **W** Warning

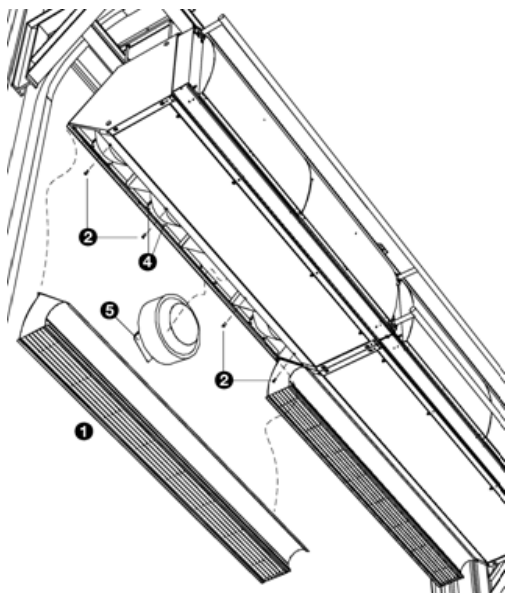
Servicing activities may only be carried out by personnel who are technically qualified to do so.

### **W** Warning:

Before you begin: read the safety instructions.

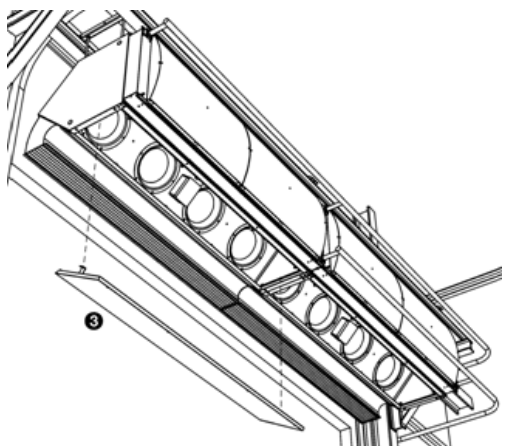
See also: 1.5 Safety instructions

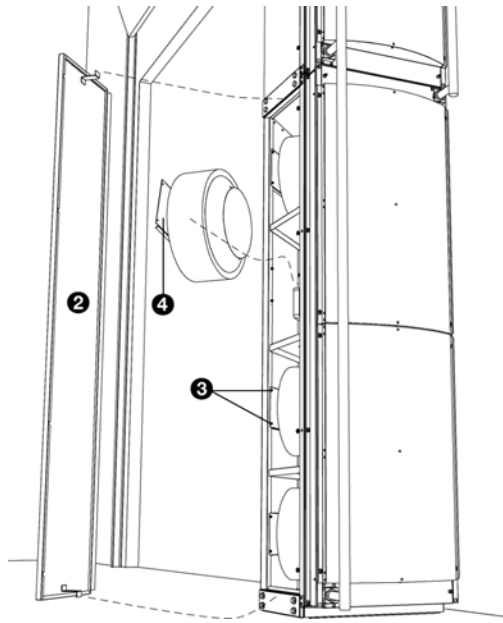
### 7.1 Removing the fans



**With horizontal installation position type 0 and with vertical installation position type 1:**

1. Remove the discharge section:
  - Loosen the bolts **2**
  - Unhook the discharge section **1**
2. Disconnect the wiring:
  - Remove the inspection panel **3**
  - Open the terminal box.
  - Disconnect the wiring of the relevant fan.
3. Remove the fan:
  - Loosen the bolts **4**
  - Take out the fan along with bracket **5**





**With vertical installation position type 2:**

1. Disconnect the wiring:

- Remove inspection panel **2**
- Open the terminal box.
- Disconnect the wiring of the relevant fan.

2. Remove the fan:

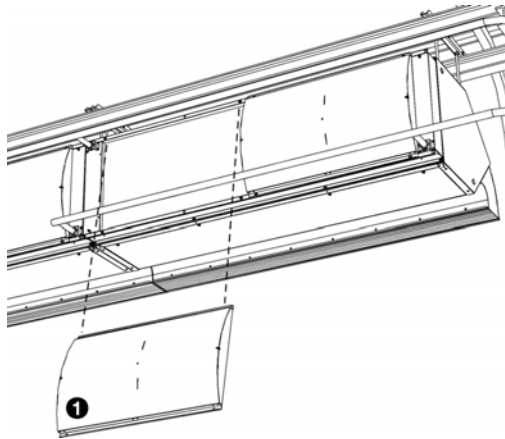
- Loosen the bolts **3**
- Take out the fan along with bracket **4**

**See also:**

**2.6.2 Connecting the unit**

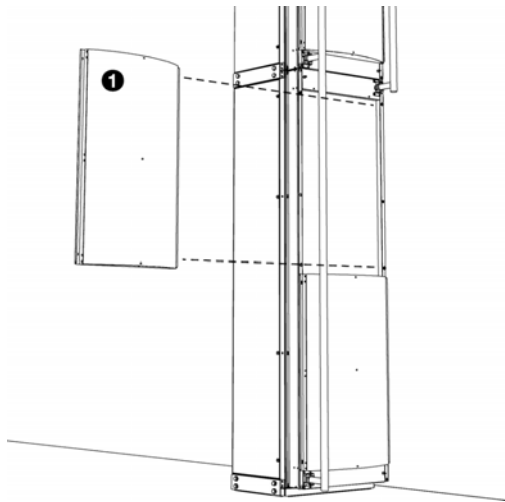


## 7.2 Accessing the heating element



**For units with water heating:**

1. Remove inlet grille **1**



## 7.3 Electronics module

**Only for units which have automatic *CHIPS* control**

The unit contains one electronics module. Depending on the version, the module contains such things as:

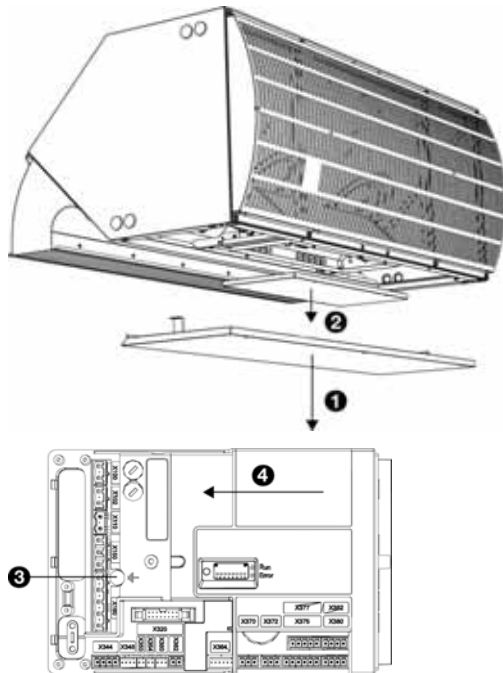
- transformers
- control circuit board
- connector plate
- fuses
- filters
- reactor

## 7.4 Removing the control circuitboard

1. Switch the unit off using the control panel.

**W** Warning:  
**Shut off the power supply.**

**The unit is fitted with 2 main power cables. Ensure that the power supply to the control circuit board is also shut off.**



2. Remove the inspection panel **1**
3. Open the electronic housing **2**
4. Disconnect all connectors attached to the unit and ground connections from the control circuit board.
5. Remove the screw **3**
6. Slide the control circuit board **4** loose and lift it out of the unit.

## 7.5 Connecting the control circuit board

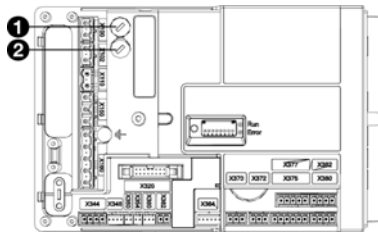
**W** Warning:  
**Make sure that the power supply is switched off**

1. Slide the control circuit board into its place and screw it in firmly.
2. Connect all connectors and ground connections to the control circuit board again.
3. Switch the unit on and check the operation.

**n** Note:  
With a new control circuit board, an E1 error may occur because the old control circuit board can no longer be found. Resolve this by reconfiguring the system via menu > Maintenance > Reset system

**n** Note:  
If you are asked to designate a new master unit, then preferably select a unit whose control circuit board has not been replaced. In that event, the settings will be preserved.

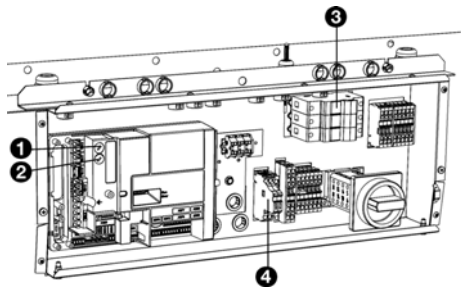
## 7.6 Fuses



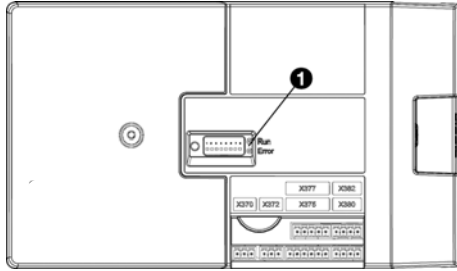
The control circuit board of the unit is fitted with the following fuses:

- fuse F140 **1** of the transformer.
- fuse F141 **2** of the control circuit board.
- fuses for the fans **3**
  - for the 3500 Series, there are 2 fuses.
  - for the 4500 Series, there are 3 fuses.

The capacity values are indicated on the fuses.



## 7.7 LEDs



The LED lights **1** on the control circuit board indicate the following:

- continuous green: The control circuit board is receiving a power supply.
- flashing green: The unit code can be entered.
- continuous red: There is a local error.

### **n** Note:

This does not necessarily always result in an error message on the control panel.

## 7.8 Setting the unit code

**The unit code must be set after replacement of the control circuit board in the unit. The unit code depends on the unit type and is indicated on the type plate.**

To set the unit code, there are two methods:

1. directly via the control panel if a single unit is connected;
2. via the control circuit board and the control panel if more than one unit is connected.

### **W** Warning:

**Entering an incorrect code will result in poor performance of the unit.**

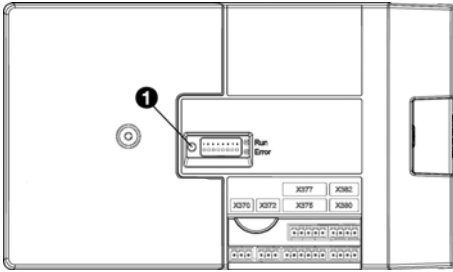
### 7.8.1 Setting the unit code via the control panel

#### **C** Caution:

Setting the unit code using this method will only work if just a single unit is connected to the control panel. If necessary, connect the control panel separately to the unit in question.

1. Select **menu > Maintenance > Unit code**.
2. Enter the unit code via the control panel and press ok. The control panel will now search for the unit again.

## 7.8.2 Setting the unit code via the control circuit board and the control panel




1. Connect the power supply (insert the plug into the socket or move the isolation switch to ON).

**W** Warning:  
Do NOT touch any live parts.

2. Press down the microswitch **1** on the control circuit board  
The LED next to the microswitch will start flashing.  
The control panel displays eight numbers: these comprise the unit code.
3. Enter the unit code via the control panel and press ok.
4. Press down microswitch.  
The LED next to the microswitch will stop flashing.  
The unit code is now set.
5. Reset the control panel.

## 7.9 Resetting the PIN code

The PIN code of the control panel can be reset using a USB flash drive:

1. Connect a USB flash drive to the control panel. The USB menu is activated
2. Press  for 10 seconds.  
The PIN code is reset and a new PIN code has to be entered.
3. Exit the USB menu by removing the USB flash drive.

## 7.10 Copying the settings

The settings of the unit can be copied to another unit.

### 7.10.1 What you need

Before copying the setting, check that you have the following:

- An empty USB flash drive. The USB flash drive must be formatted for FAT or DOS. Do not use a USB hard disk for the software update.

### 7.10.2 Step 1: Copying the settings of the correctly-set unit

1. Check whether the settings to be copied on the original b-touch control panel are all correctly set.
2. Connect the USB flash drive to the USB port of the b-touch control panel.

**n** Note:

If the USB flash drive is not detected, disconnect it and then connect it again.

The control panel detects the USB flash drive and displays the USB menu

3. Select Export Settings  
The progress percentage is displayed.
4. When this has been completed, disconnect the USB flash drive from the control panel.

### 7.10.3 Step 2: Copying the settings to another unit

1. Connect the USB flash drive (with the settings that are to be copied) to the USB port on the other control panel.
2. Keep the function Import settings pressed down until the progress of the process is displayed.  
The settings are now being imported.

**n** Note:

Below the progress percentage, the name of the file to be imported is visible:  
'settings\_export.txt'

3. When this has been completed, disconnect the USB flash drive from the control panel.
4. Repeat steps 1 to 3 for each control panel to which you wish to apply the same settings.

## 7.11 Updating the software

Product improvement is continuously ongoing. It is recommended that you update the software of the control panel and of the control circuit board when updates become available. Consult Schwank's website for availability.

### **7.11.1 What you need.**

Before updating the software of the control panel, check that you have the following:

- An empty USB flash drive. The USB flash drive must be formatted for FAT or DOS. Do not use a USB hard disk for the software update.
- A PC with Internet access.

### **7.11.2 Step 1: Check the current software version**

Before you update the software of the control panel or of the control circuit board, you must check the existing software version. If the software version is the same as that of the most recent update file on Schwank's website, you do not need to update the software.

1. Press menu in the Home screen.
2. Select Maintenance. The version of the current software is displayed in the status overview.

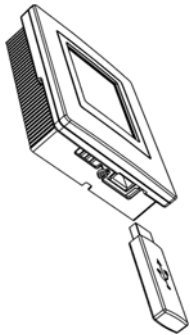
### **7.11.3 Step 2: Download the most recent software**

1. Connect the USB flash drive to a USB port on your PC.
2. On your PC, go to Schwank's website and look under Downloads.
3. Look for your product and the available software for your unit.
4. If the software version is more recent than the version on your control panel, click on the software update.
5. Accept the license agreement and save the file to the main directory of the USB flash drive.
6. Disconnect the USB flash drive from the PC.

### 7.11.4 Step 3: Updating the software

#### **W** Warning:

**Do not switch off the unit or disconnect the USB flash drive during the software update. Do not disconnect the USB flash drive from the control panel even if there is a power failure during the update. The update will resume as soon as the power returns. If an error occurs during the update, start the procedure again. If the error continues to occur, contact Schwank.**



1. Connect the USB flash drive (with the software update) to the USB port on the control panel.

#### **n** Note:

If the USB flash drive is not detected, disconnect it and then connect it again.

The control panel detects the USB flash drive and displays the USB menu

2. Select Software update to update the software.
3. When this has been completed, disconnect the USB flash drive from the control panel.

## 7.12 Composition of the control cable

The control cable for the control system is constructed as follows:

- The plugs are modular connectors of the type 6P4C.
- Connectors are untwisted, i.e. at both ends of the cable, cores are connected to the same electrode.

### Color coding of air curtain cables

	ELEC-TRODE	COLOUR
	1	(not used)
	2	black
	3	red
	4	green
	5	yellow
	6	(not used)



## 8 Dismantling

Dismantling of the installation and the handling of the coolant, oil and other components must be done by a qualified fitter in conformity with the relevant local and national legislation and regulations.

By ensuring that this product is disposed of in the correct manner, you are helping to prevent potential negative consequences for the environment and public health. For more information about this, please contact your supplier or the relevant government authority.

## 9 Addresses

If you have any comments or queries relating to this product, please do not hesitate to contact your supplier or Schwank/Infrasave.

Schwank and Infrasave:

**USA**

2 Schwank Way  
Waynesboro, GA 30830

**Canada**

5285 Bradco Blvd.  
Mississauga, ON L4W 2A6

Tel: 1-877-446-3727

Fax: 1-866-361-0523

[www.schwankgroup.com](http://www.schwankgroup.com)

[www.infrasave.com](http://www.infrasave.com)

[csr@schwankgroup.com](mailto:csr@schwankgroup.com)

[csr@infrasave.com](mailto:csr@infrasave.com)

# 10. Technical Specifications

## 3500 Series: Ambient Air Models – No Heating Coil

### 3559

unit length	ft [m]	4.9 [1.5]				
door width / height	ft [m]	9.8 - 19.7 [3 - 6]				
electrical supply	V/ph/Hz	230/1/60				
max. input current	A	3				
max. input power	HP [kW]	0.7 [0.52]				
weight	lb [kg]	171 [78]				
<b>speed</b>		<b>2V</b>	<b>4V</b>	<b>6V</b>	<b>8V</b>	<b>10V</b>
air volume	cfm [m <sup>3</sup> /h]	887 [1506]	1915 [3253]	2906 [4937]	3597 [6111]	3966 [6738]
power consumption	kW	0.02	0.07	0.17	0.33	0.52
sound pressure level at 16 ft	dB(A)	24	40	50	57	60

### 3579

unit length	ft [m]	6.6 [2]				
door width / height	ft [m]	9.8 - 19.7 [3 - 6]				
electrical supply	V/ph/Hz	230/1/60				
max. input current	A	4				
max. input power	HP [kW]	0.93 [0.69]				
weight	lb [kg]	221 [100]				
<b>speed</b>		<b>2V</b>	<b>4V</b>	<b>6V</b>	<b>8V</b>	<b>10V</b>
air volume	cfm [m <sup>3</sup> /h]	1182 [2008]	2553 [4337]	3874 [6582]	4796 [8148]	5288 [8984]
power consumption	kW	0.03	0.1	0.23	0.44	0.69
sound pressure level at 16 ft	dB(A)	25	41	51	58	61

### 3599

unit length	ft [m]	8.2 [2.5]				
door width / height	ft [m]	9.8 - 19.7 [3 - 6]				
electrical supply	V/ph/Hz	230/1/60				
max. input current	A	5				
max. input power	HP [kW]	1.17 [0.87]				
weight	lb [kg]	272 [124]				
<b>speed</b>		<b>2V</b>	<b>4V</b>	<b>6V</b>	<b>8V</b>	<b>10V</b>
air volume	cfm [m <sup>3</sup> /h]	1477 [2510]	3191 [5421]	4843 [8227]	5995 [10185]	6610 [11230]
power consumption	kW	0.04	0.12	0.29	0.55	0.87
sound pressure level at 16 ft	dB(A)	26	42	52	59	62

## 4500 Series: Ambient Air Models – No Heating Coil (continued)

### 4559

unit length	ft [m]	4.9 [1.5]				
door width / height	ft [m]	16.4 - 26.2 [5 - 8]				
electrical supply	V/ph/Hz	230/1/60				
max. input current	A	3				
max. input power	HP [kW]	2.53 [1.89]				
weight	lb [kg]	419 [190]				
<b>speed</b>		<b>2V</b>	<b>4V</b>	<b>6V</b>	<b>8V</b>	<b>10V</b>
air volume	cfm [m <sup>3</sup> /h]	1883 [3198]	3892 [6613]	5774 [9809]	7199 [12231]	8450 [14356]
power consumption	kW	0.09	0.27	0.69	1.42	1.89
sound pressure level at 16 ft	dB(A)	38	49	59	66	69

### 4589

unit length	ft [m]	7.4 [2.25]				
door width / height	ft [m]	16.4 - 26.2 [5 - 8]				
electrical supply	V/ph/Hz	230/1/60				
max. input current	A	4				
max. input power	HP [kW]	3.8 [2.83]				
weight	lb [kg]	549 [249]				
<b>speed</b>		<b>2V</b>	<b>4V</b>	<b>6V</b>	<b>8V</b>	<b>10V</b>
air volume	cfm [m <sup>3</sup> /h]	2824 [4797]	5838 [9919]	8660 [14713]	10799 [18347]	12674 [21534]
power consumption	kW	0.14	0.4	1.04	2.13	2.83
sound pressure level at 16 ft	dB(A)	40	50	60	67	70

## 3500WH Series: Hot Water Heating Coil; High Temperature Water; 1 Row Element

### 3559WH

unit length	ft [m]	4.9 [1.5]				
door width / height	ft [m]	9.8 - 19.7 [3 - 6]				
electrical supply	V/ph/Hz	230/1/60				
max. input current	A	3				
max. input power	kW	0.52				
weight	lb [kg]	202 [92]				
water range	°F [°C]	176/140 [80/60]				
<b>speed</b>		<b>2V</b>	<b>4V</b>	<b>6V</b>	<b>8V</b>	<b>10V</b>
air volume	cfm [m <sup>3</sup> /h]	887 [1506]	1915 [3253]	2906 [4937]	3597 [6111]	3966 [6738]
power consumption	kW	0.02	0.07	0.17	0.33	0.52
<b>air inlet</b>		<b>59°F [15°C]</b>				
heating capacity	kBTU/h [kW]	45.4 [13.3]	71.6 [21]	89.5 [26.2]	99.6 [29.2]	104.5 [30.6]
discharge air temperature	°F [°C]	105.4 [40.8]	92.9 [33.8]	86.9 [30.5]	84.1 [28.9]	89.4 [31.9]
water flow rate	USGPH [l/h]	154 [583]	243 [920]	304 [1150]	338 [1280]	312 [1181]
water pressure drop	psi [kPa]	0.1 [0.4]	0.1 [1]	0.2 [1.5]	0.3 [1.8]	0.3 [2]
water pressure drop with 2 & 3-port valve	psi [kPa]	0.1 [0.8]	0.3 [1.8]	0.4 [2.8]	0.5 [3.4]	0.5 [3.8]
sound pressure level at 16 ft	dB(A)	24	40	50	57	60

### 3579WH

unit length	ft [m]	6.6 [2]				
door width / height	ft [m]	9.8 - 19.7 [3 - 6]				
electrical supply	V/ph/Hz	230/1/60				
max. input current	A	4				
max. input power	kW	0.69				
weight	lb [kg]	260 [118]				
water range	°F [°C]	176/140 [80/60]				
<b>speed</b>		<b>2V</b>	<b>4V</b>	<b>6V</b>	<b>8V</b>	<b>10V</b>
air volume	cfm [m <sup>3</sup> /h]	1182 [2008]	2553 [4337]	3874 [6582]	4796 [8148]	5288 [8984]
power consumption	kW	0.03	0.1	0.23	0.44	0.69
<b>air inlet</b>		<b>59°F [15°C]</b>				
heating capacity	kBTU/h [kW]	64.6 [18.9]	102.9 [30.1]	129.2 [37.9]	144.2 [42.3]	151.4 [44.4]
discharge air temperature	°F [°C]	108.5 [42.5]	95.5 [35.3]	89.2 [31.8]	86.2 [30.1]	91.4 [33]
water flow rate	USGPH [l/h]	219 [829]	349 [1321]	439 [1660]	490 [1853]	455 [1722]
water pressure drop	psi [kPa]	0.1 [0.9]	0.3 [2.2]	0.5 [3.4]	0.6 [4.2]	0.7 [4.5]
water pressure drop with 2 & 3-port valve	psi [kPa]	0.2 [1.6]	0.6 [4]	0.9 [6.1]	1.1 [7.6]	1.2 [8.3]
sound pressure level at 16 ft	dB(A)	25	41	51	58	61

### 3599WH

unit length	ft [m]	8.2 [2.5]				
door width / height	ft [m]	9.8 - 19.7 [3 - 6]				
electrical supply	V/ph/Hz	230/1/60				
max. input current	A	5				
max. input power	kW	0.87				
weight	lb [kg]	318 [144]				
water range	°F [°C]	176/140 [80/60]				
<b>speed</b>		<b>2V</b>	<b>4V</b>	<b>6V</b>	<b>8V</b>	<b>10V</b>
air volume	cfm [m <sup>3</sup> /h]	1477 [2510]	3191 [5421]	4843 [8227]	5995 [10185]	6610 [11230]
power consumption	kW	0.04	0.12	0.29	0.55	0.87
<b>air inlet temperature</b>		<b>59°F [15°C]</b>				
heating capacity	kBTU/h [kW]	83.8 [24.5]	134.2 [39.3]	169.1 [49.6]	189.1 [55.4]	198.6 [58.2]
discharge air temperature	°F [°C]	110.4 [43.5]	97.1 [36.2]	90.6 [32.6]	87.6 [30.9]	92.6 [33.7]
water flow rate	USGPH [l/h]	284 [1076]	456 [1724]	574 [2172]	642 [2429]	599 [2266]
water pressure drop	psi [kPa]	0.2 [1.7]	0.6 [4.1]	0.9 [6.3]	1.1 [7.8]	1.2 [8.5]
water pressure drop with 2 & 3-port valve	psi [kPa]	0.4 [2.9]	1 [7.1]	1.6 [11]	2 [13.7]	2.2 [15]
sound pressure level at 16 ft	dB(A)	26	42	52	59	62

## 3500WH-2 Series: Hot Water Heating Coil; Low Temperature Water; 2 Rows Element

### 3559WH-2

unit length	ft [m]	4.9 [1.5]				
door width / height	ft [m]	9.8 - 19.7 [3 - 6]				
electrical supply	V/ph/Hz	230/1/60				
max. input current	A	3				
max. input power	kW	0.52				
weight	lb [kg]	210 [95]				
water range	°F [°C]	140/104 [60/40]				
<b>speed</b>		<b>2V</b>	<b>4V</b>	<b>6V</b>	<b>8V</b>	<b>10V</b>
air volume	cfm [m <sup>3</sup> /h]	887 [1506]	1915 [3253]	2906 [4937]	3597 [6111]	3966 [6738]
power consumption	kW	0.02	0.07	0.17	0.33	0.52
<b>air inlet</b>		<b>59°F [15°C]</b>				
heating capacity	kBTU/h [kW]	47.9 [14]	78.8 [23.1]	100.1 [29.3]	112.2 [32.9]	118 [34.6]
discharge air temperature	°F [°C]	107.9 [42.2]	96.3 [35.7]	90.2 [32.3]	87.3 [30.7]	90.1 [32.3]
water flow rate	USGPH [l/h]	161 [609]	265 [1003]	336 [1273]	377 [1427]	320 [1212]
water pressure drop	psi [kPa]	0.1 [0.5]	0.2 [1.2]	0.3 [1.8]	0.3 [2.3]	0.4 [2.5]
water pressure drop with 2 & 3-port valve	psi [kPa]	0.1 [0.8]	0.3 [2.2]	0.5 [3.4]	0.6 [4.3]	0.7 [4.7]
sound pressure level at 16 ft	dB(A)	24	40	50	57	60

### 3579WH-2

unit length	ft [m]	6.6 [2]				
door width / height	ft [m]	9.8 - 19.7 [3 - 6]				
electrical supply	V/ph/Hz	230/1/60				
max. input current	A	4				
max. input power	kW	0.69				
weight	lb [kg]	271 [123]				
water range	°F [°C]	140/104 [60/40]				
<b>speed</b>		<b>2V</b>	<b>4V</b>	<b>6V</b>	<b>8V</b>	<b>10V</b>
air volume	cfm [m <sup>3</sup> /h]	1182 [2008]	2553 [4337]	3874 [6582]	4796 [8148]	5288 [8984]
power consumption	kW	0.03	0.1	0.23	0.44	0.69
<b>air inlet</b>		<b>59°F [15°C]</b>				
heating capacity	kBTU/h [kW]	68.5 [20.1]	114.4 [33.5]	146.4 [42.9]	164.7 [48.3]	173.5 [50.8]
discharge air temperature	°F [°C]	111.5 [44.2]	99.6 [37.6]	93.2 [34]	90.1 [32.3]	92.8 [33.8]
water flow rate	USGPH [l/h]	230 [871]	384 [1455]	492 [1862]	553 [2094]	477 [1806]
water pressure drop	psi [kPa]	0.1 [1]	0.4 [2.7]	0.6 [4.2]	0.8 [5.3]	0.8 [5.8]
water pressure drop with 2 & 3-port valve	psi [kPa]	0.3 [1.8]	0.7 [4.8]	1.1 [7.7]	1.4 [9.7]	1.6 [10.7]
sound pressure level at 16 ft	dB(A)	25	41	51	58	61

### 3599WH-2

unit length	ft [m]	8.2 [2.5]				
door width / height	ft [m]	9.8 - 19.7 [3 - 6]				
electrical supply	V/ph/Hz	230/1/60				
max. input current	A	5				
max. input power	kW	0.87				
weight	lb [kg]	331 [150]				
water range	°F [°C]	140/104 [60/40]				
<b>speed</b>		<b>2V</b>	<b>4V</b>	<b>6V</b>	<b>8V</b>	<b>10V</b>
air volume	cfm [m <sup>3</sup> /h]	1477 [2510]	3191 [5421]	4843 [8227]	5995 [10185]	6610 [11230]
power consumption	kW	0.04	0.12	0.29	0.55	0.87
<b>air inlet temperature</b>		<b>59°F [15°C]</b>				
heating capacity	kBTU/h [kW]	89.1 [26.1]	150.1 [44]	193 [56.6]	217.5 [63.7]	229.3 [67.2]
discharge air temperature	°F [°C]	113.6 [45.3]	101.6 [38.7]	95.1 [35.1]	91.9 [33.3]	94.4 [34.6]
water flow rate	USGPH [l/h]	299 [1132]	504 [1909]	648 [2453]	731 [2765]	636 [2405]
water pressure drop	psi [kPa]	0.3 [1.9]	0.7 [5]	1.2 [8]	1.4 [10]	1.6 [11]
water pressure drop with 2 & 3-port valve	psi [kPa]	0.5 [3.2]	1.3 [8.7]	2 [14]	2.6 [17.6]	2.8 [19.5]
sound pressure level at 16 ft	dB(A)	26	42	52	59	62

## 4500WH Series: Hot Water Heating Coil; High Temperature Water; 1 Row Element

### 4559WH

unit length	ft [m]	4.9 [1.5]				
door width / height	ft [m]	16.4 - 26.2 [5 - 8]				
electrical supply	V/ph/Hz	230/1/60				
max. input current	A	3				
max. input power	kW	1.89				
weight	lb [kg]	443 [201]				
water range	°F [°C]	176/140 [80/60]				
<b>speed</b>		<b>2V</b>	<b>4V</b>	<b>6V</b>	<b>8V</b>	<b>10V</b>
air volume	cfm [m <sup>3</sup> /h]	1883 [3198]	3892 [6613]	5774 [9809]	7199 [12231]	8450 [14356]
power consumption	kW	0.09	0.27	0.69	1.42	1.89
<b>air inlet temperature</b>		<b>59°F [15°C]</b>				
heating capacity	kBTU/h [kW]	84.2 [24.7]	127 [37.2]	155.3 [45.5]	172.8 [50.7]	186.4 [54.6]
discharge air temperature	°F [°C]	99.5 [37.5]	88.6 [31.4]	83.4 [28.5]	80.8 [27.1]	85.9 [29.9]
water flow rate	USGPH [l/h]	286 [1081]	431 [1631]	527 [1995]	587 [2220]	556 [2105]
water pressure drop	psi [kPa]	0.1 [0.5]	0.1 [1]	0.2 [1.4]	0.3 [1.8]	0.3 [2]
water pressure drop with 2 & 3-port valve	psi [kPa]	0.1 [0.6]	0.2 [1.4]	0.3 [2.1]	0.4 [2.5]	0.4 [2.9]
sound pressure level at 16 ft	dB(A)	38	49	59	66	69

### 4589WH

unit length	ft [m]	7.4 [2.25]				
door width / height	ft [m]	16.4 - 26.2 [5 - 8]				
electrical supply	V/ph/Hz	230/1/60				
max. input current	A	4				
max. input power	kW	2.83				
weight	lb [kg]	611 [277]				
water range	°F [°C]	176/140 [80/60]				
<b>speed</b>		<b>2V</b>	<b>4V</b>	<b>6V</b>	<b>8V</b>	<b>10V</b>
air volume	cfm [m <sup>3</sup> /h]	2824 [4797]	5838 [9919]	8660 [14713]	10799 [18347]	12674 [21534]
power consumption	kW	0.14	0.4	1.04	2.13	2.83
<b>air inlet</b>		<b>59°F [15°C]</b>				
heating capacity	kBTU/h [kW]	138.3 [40.5]	211.2 [61.9]	260 [76.2]	290.2 [85]	313.6 [91.9]
discharge air temperature	°F [°C]	103.4 [39.6]	91.8 [33.2]	86.2 [30.1]	83.3 [28.5]	88.2 [31.2]
water flow rate	USGPH [l/h]	469 [1776]	717 [2713]	882 [3339]	985 [3727]	943 [3571]
water pressure drop	psi [kPa]	0.2 [1.5]	0.5 [3.3]	0.7 [4.9]	0.9 [6]	1 [6.9]
water pressure drop with 2 & 3-port valve	psi [kPa]	0.3 [2]	0.7 [4.5]	1 [6.7]	1.2 [8.2]	1.4 [9.5]
sound pressure level at 16 ft	dB(A)	40	50	60	67	70

## 4500WH-2 Series: Hot Water Heating Coil; Low Temperature Water; 2 Rows Element

### 4559WH-2

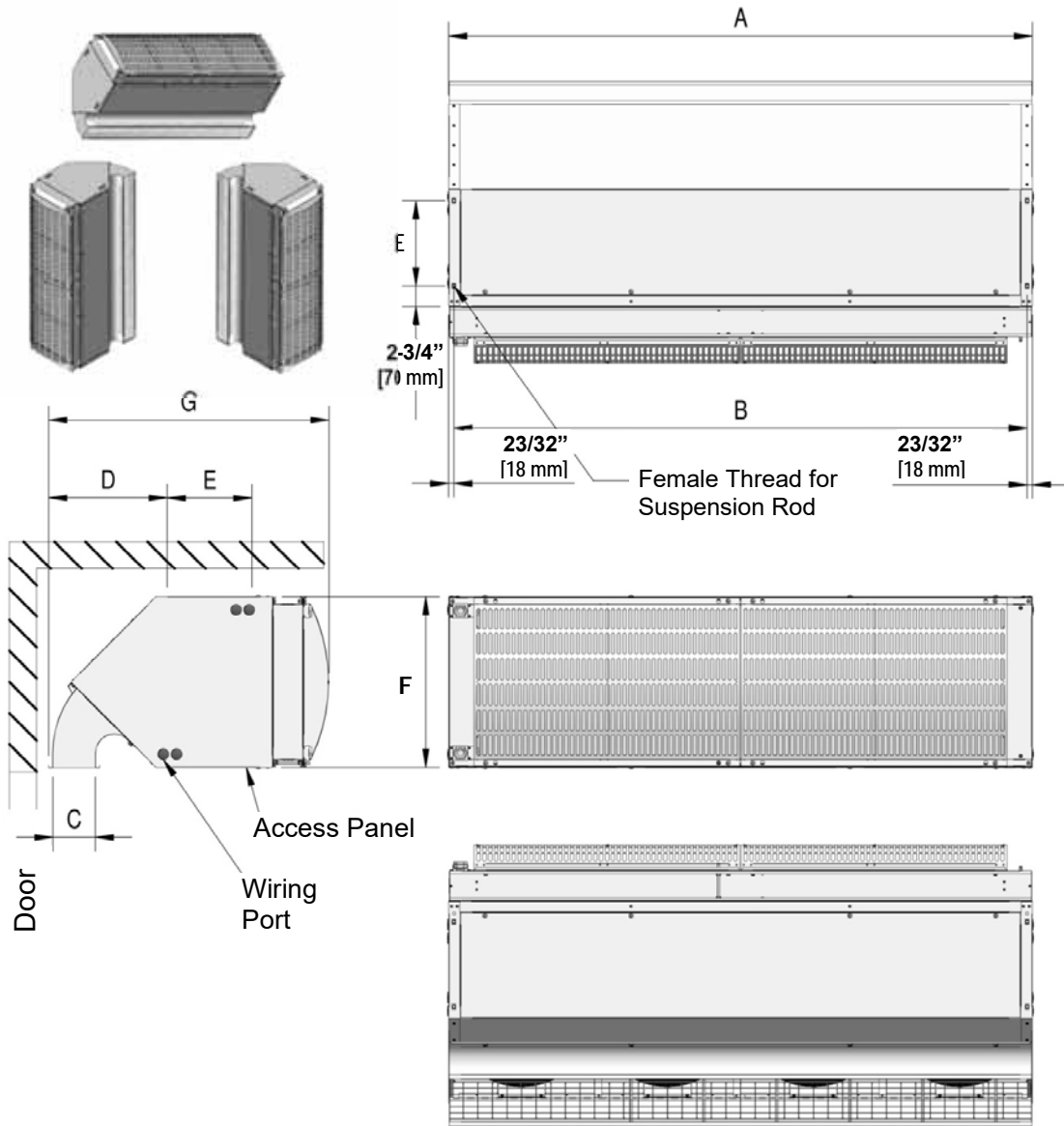
unit length	ft [m]	4.9 [1.5]				
door width / height	ft [m]	16.4 - 26.2 [5 - 8]				
electrical supply	V/ph/Hz	230/1/60				
max. input current	A	3				
max. input power	kW	1.89				
weight	lb [kg]	456 [207]				
water range	°F [°C]	140/104 [60/40]				
<b>speed</b>		<b>2V</b>	<b>4V</b>	<b>6V</b>	<b>8V</b>	<b>10V</b>
air volume	cfm [m <sup>3</sup> /h]	1883 [3198]	3892 [6613]	5774 [9809]	7199 [12231]	8450 [14356]
power consumption	kW	0.09	0.27	0.69	1.42	1.89
<b>air inlet temperature</b>		<b>59°F [15°C]</b>				
heating capacity	kBTU/h [kW]	81.1 [23.8]	124.2 [36.4]	152.5 [44.7]	170 [49.8]	183.6 [53.8]
discharge air temperature	°F [°C]	98 [36.7]	87.9 [31.1]	82.9 [28.3]	80.4 [26.9]	83.7 [28.7]
water flow rate	USGPH [l/h]	272 [1031]	417 [1580]	512 [1939]	571 [2162]	483 [1828]
water pressure drop	psi [kPa]	0 [0.3]	0.1 [0.6]	0.1 [0.8]	0.2 [1]	0.2 [1.2]
water pressure drop with 2 & 3-port valve	psi [kPa]	0.1 [0.4]	0.1 [1]	0.2 [1.5]	0.3 [1.8]	0.3 [2.1]
sound pressure level at 16 ft	dB(A)	38	49	59	66	69

### 4589WH-2

unit length	ft [m]	7.4 [2.25]				
door width / height	ft [m]	16.4 - 26.2 [5 - 8]				
electrical supply	V/ph/Hz	230/1/60				
max. input current	A	4				
max. input power	kW	2.83				
weight	lb [kg]	631 [286]				
water range	°F [°C]	140/104 [60/40]				
<b>speed</b>		<b>2V</b>	<b>4V</b>	<b>6V</b>	<b>8V</b>	<b>10V</b>
air volume	cfm [m <sup>3</sup> /h]	2824 [4797]	5838 [9919]	8660 [14713]	10799 [18347]	12674 [21534]
power consumption	kW	0.14	0.4	1.04	2.13	2.83
<b>air inlet</b>		<b>59°F [15°C]</b>				
heating capacity	kBTU/h [kW]	140.2 [41.1]	220 [64.5]	273.4 [80.1]	306.6 [89.8]	332.4 [97.4]
discharge air temperature	°F [°C]	104 [40]	93.1 [34]	87.6 [30.9]	84.7 [29.3]	87.5 [30.8]
water flow rate	USGPH [l/h]	471 [1783]	739 [2798]	918 [3476]	1030 [3898]	901 [3411]
water pressure drop	psi [kPa]	0.1 [0.8]	0.3 [1.9]	0.4 [2.9]	0.5 [3.6]	0.6 [4.2]
water pressure drop with 2 & 3-port valve	psi [kPa]	0.2 [1.3]	0.5 [3.2]	0.7 [4.8]	0.9 [6]	1 [7]
sound pressure level at 16 ft	dB(A)	40	50	60	67	70

# UNIT DIMENSIONS:

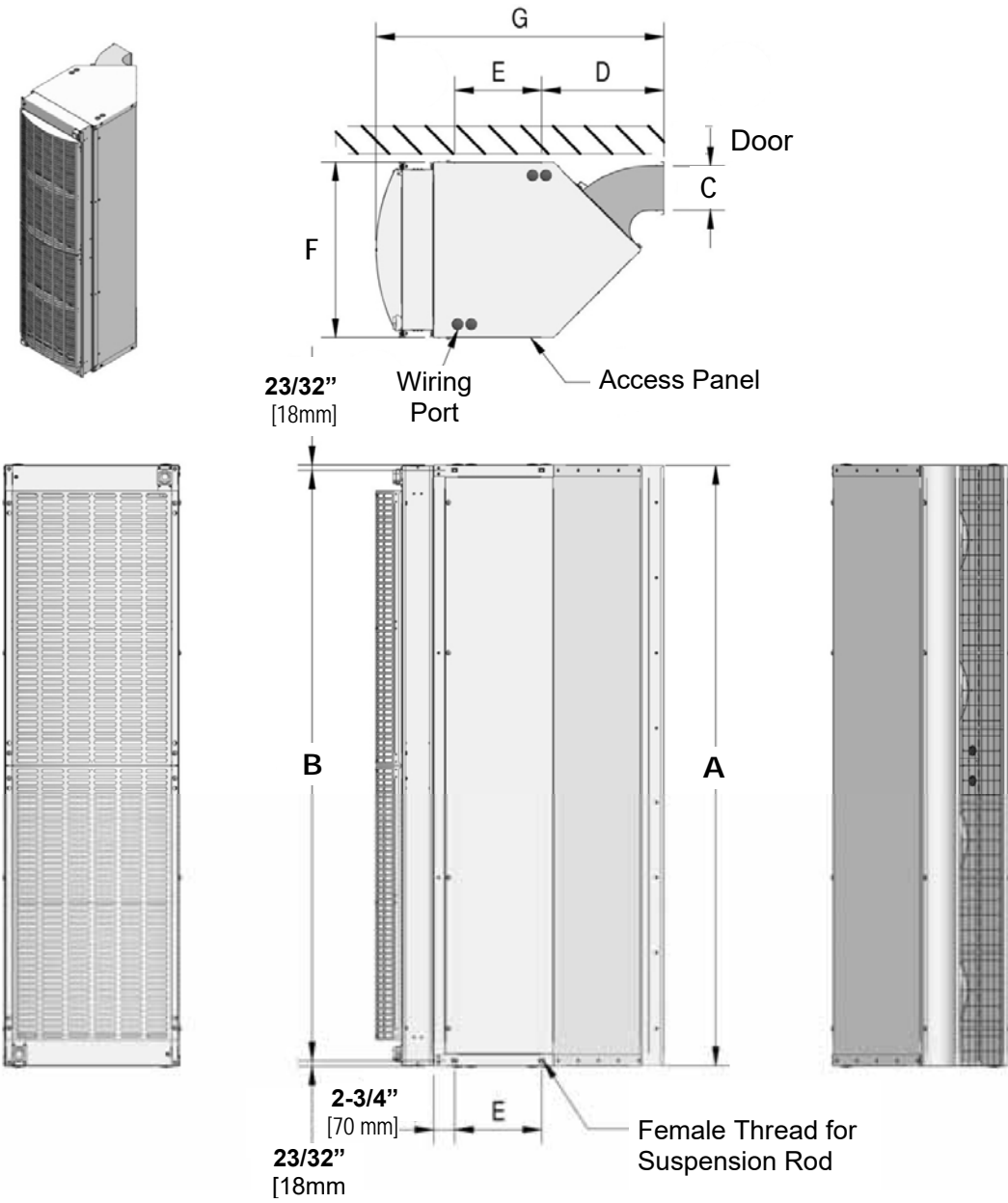
Installation position 0, 1L and 1R



With Filter Module										
	A	B	C	D	E	F				
	A	B	C	D	E	F	G	G	G	G
3559	59 1/16"	57 5/8"								
3579	78 3/4"	77 5/16"	5 3/4"	16 1/32"	11 13/32"	22 15/16"	33 19/32"	37 5/8"	38 7/16"	42 15/32"
3599	98 7/16"	97"								
4559	59 1/16"	57 5/8"	8 7/32"	21 17/32"	17 23/32"	31 13/16"	46 31/32"	51 13/16"	-	-
4589	18 19/32"	87 5/32"								
Metric (mm)										
3559	1500	1464								
3579	2000	1964	146	407	290	583	853	956	976	1079
3599	2500	2464								
4559	1500	1464	209	547	450	808	1193	1316	-	-
4589	2250	2214								



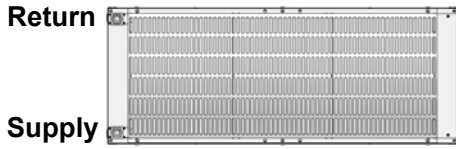
# Installation position 2L and 2R



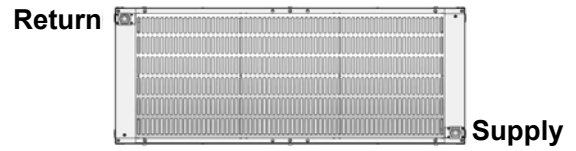
		With Filter Module									
		A	B	C	D	E	F	G	G	G	G
	<b>3559</b>	59 1/16"	57 5/8"	5 3/4"	16 1/32"	11 13/32"	22 15/16"	33 19/32"	37 5/8"	38 7/16"	42 15/32"
	<b>3579</b>	78 3/4"	77 5/16"								
	<b>3599</b>	98 7/16"	97"	8 7/32"	21 17/32"	17 23/32"	31 13/16"	46 31/32"	51 13/16"	-	-
	<b>4559</b>	59 1/16"	57 5/8"								
	<b>4589</b>	88 19/32"	87 5/32"								
Metric (mm)	<b>3559</b>	1500	1464	146	407	290	583	853	956	976	1079
	<b>3579</b>	2000	1964								
	<b>3599</b>	2500	2464								
	<b>4559</b>	1500	1464								
	<b>4589</b>	2250	2214								

# Water connections

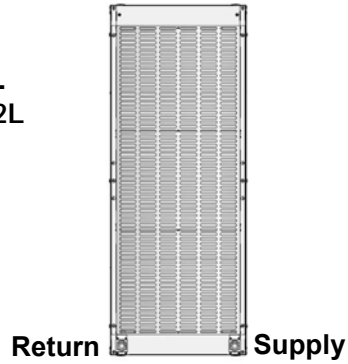
**3500WH-0  
4500WH-0, 4500WH-2-0**



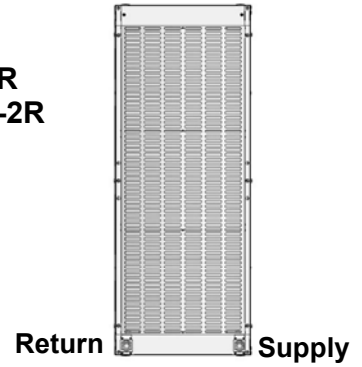
**3500WH-2-0**



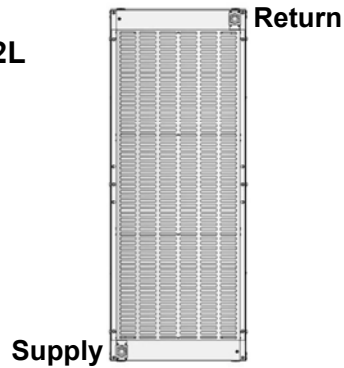
**3500WH-1L  
3500WH-2L  
4500WH-1L/-2L  
4500WH-2-1L/-2L**



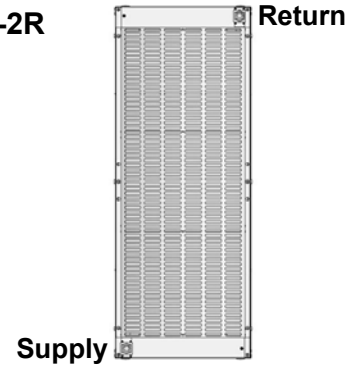
**3500WH-1R  
3500WH-2R  
4500WH-1R/-2R  
4500WH-2-1R/-2R**



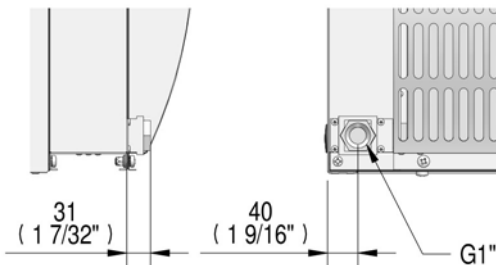
**3500WH-2-1L/-2L**



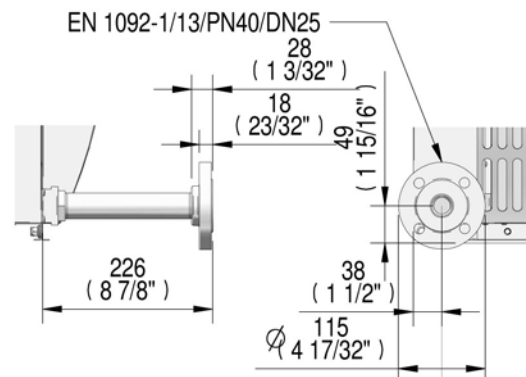
**3500WH-2-1R/-2R**



## Standard



## Accessory set



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